

gain access to technical and customer service at a higher level than operating as a single entity. Finally, the shared arrangement also enables member communities to share technical system redundancies in case of line failure, software failures or core 911 routing failure.

On May 16, 2017, the City Council authorized the execution of the Master Services Agreement between the Regional 9-1-1 Board, the Cities of Claremore, Collinsville, Glenpool, Jenks, Owasso, Sand Springs, Sapulpa, and Tulsa, the Town of Skiatook, Rogers County, Oklahoma, and Southwestern Bell Telephone, L.P., d/b/a/ AT&T Oklahoma (“AT&T”), for the sale or lease of certain equipment, database management, and network transport services for use by the named municipalities to provide Enhanced 9-1-1 services and Addendums 1 through 8.

The City currently utilizes Windstream for 9-1-1 Services and the Contract between the City and Windstream allows the City to terminate the agreement by providing at least 30 days’ notice prior to the end of the initial Term or Renewal Term of the Agreement. The Contract Renewal date is October 9, 2017. Representatives of the Police Department have been in contact with Windstream and have advised them of the intent to move to a regional solution. However, during the transition period with AT&T, Windstream has agreed to continue to provide services until December 31, 2017.

Cost: \$4,499.94 (\$1,499.98 per month)

Prepared By: Beth Anne Childs, City Attorney

Reviewed By: Assistant City Manager-Operations
Broken Arrow Police Department

Approved By: Michael L. Spurgeon, City Manager

Attachments: Letter to Windstream Communications

Recommendation:

Approval of and authorization to execute a First Amendment to the Customer Service Agreement #210310242057 with Windstream Communications for 9-1-1 Services.