



Cox Account Rep:	Jack Bunds - 63989	Cox System Address:	
Phone Number:	918-286-4437		11811 E. 51st Street
Fax Number:	877-873-8923		Tulsa, OK 74146

Customer Information		Authorized Customer Representative Information	
Legal Company Name:	City of Broken Arrow-City Hall	Full Name:	Steve Williams
Street Address:	220 S 1ST ST	Billing Contact:	918-251-5311
City/State/Zip:	Broken Arrow, OK 74012	Fax:	
Billing Address:	PO Box 610	Contact Number:	918.259.2400 EXT 5238
City/State/Zip:	Tulsa, Oklahoma 74013	Email Address:	swilliams@brokenarrowok.gov
Cox Account #:	186-0663206-01, 186-0696254-01		
Merge Bill	No		

Taxes and Fees Not Included

Service Address: 220 S 1ST ST, Broken Arrow, OK, 74012						Phone: 918-251-5311	
						Cox Account ID: 186-0663206-01, 186-0696254-01	
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	60	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	60	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
CBI Modem Activation		1	\$25.00				\$25.00
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow-City Hall:			MRC:	\$98.99	NRC:	\$25.00	Equipment Cost: \$0.00

Service Address: 12001 E 101ST ST, Broken Arrow, OK, 74011						Phone: 918-251-5311	
						Cox Account ID: 186-0735428-01	
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Cox Business Online Backup - 25GB		1	\$0.00	60	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	60	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	60	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow:			MRC:	\$98.99	NRC:	\$0.00	Equipment Cost: \$0.00

Service Address: 3351 E NEW ORLEANS ST, Broken Arrow, OK, 74013
Phone: 918-251-5311
Cox Account ID: 186-0735427-01

Cox Account ID: 100 0755427 01							
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	36	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	36	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow:		MRC:	\$98.99	NRC:	\$0.00	Equipment Cost: \$0.00	

Service Address: 5800 S DATE AV, Broken Arrow, OK, 74011
Phone: 918-259-2400
Cox Account ID: 186-0735429-01

Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	36	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	36	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow:	MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:		\$0.00

Service Address: 8000 S ELM PL, Broken Arrow, OK, 74011
Phone: 918-259-2400
Cox Account ID: 186-0662604-01

Cox Account ID: 186-6662604-01							
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	36	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	36	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow:	MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:		\$0.00

Service Address: 1000 W HOUSTON ST, Broken Arrow, OK, 74012

Phone: 918-251-5311

Cox Account ID: 186-0650512-01,
186-0662606-01

Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	36	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	36	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description		Quantity		Unit Price		Total Fee	
Totals for City of Broken Arrow:		MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:	\$0.00

Service Address: 8700 S 9TH ST, BROKEN ARROW, OK, 00000

Phone: 918-251-5311

Cox Account ID: 186-0662607-01

Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	36	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	36	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description		Quantity		Unit Price		Total Fee	
Totals for City of Broken Arrow:		MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:	\$0.00

Service Address: 1821 W DETROIT ST, Broken Arrow, OK, 74012

Phone: 918-251-5311

Cox Account ID: 186-0691529-01

Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	36	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	36	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description		Quantity		Unit Price		Total Fee	
Totals for City of Broken Arrow:		MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:	\$0.00

Service Address: 4000 E NEW ORLEANS ST, Broken Arrow, OK, 74011

Phone: 918-251-5311

Cox Account ID: 186-0700196-01

Cox Account ID: 186-0700196-01

Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	36	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	36	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow:	MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:		\$0.00

Service Address: 3301 W HOUSTON ST, Broken Arrow, OK, 74012

Phone: 918-259-2400

Cox Account ID: 186-0650004-01,
186-0662605-01

Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	60	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	60	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow - Fire Station #5:	MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:		\$0.00

Service Address: 118 N MAIN ST, Broken Arrow, OK, 74013

Phone: 918-259-2400

Cox Account ID: 186-0690696-01

Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow - Military Museum:	MRC:	\$0.00	NRC:	\$0.00	Equipment Cost:		\$0.00

Service Address: 8900 S ASPEN AVE, Broken Arrow, OK, 74011					Phone: 918-251-5311		
					Cox Account ID: 186-0662600-01		
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	60	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	60	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description		Quantity		Unit Price		Total Fee	
Totals for City of Broken Arrow - Parks Dept:	MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:		\$0.00

Service Address: 7101 S 3RD ST, Broken Arrow, OK, 74014					Phone: 918-251-5311		
					Cox Account ID: 186-0662459-01		
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	60	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	60	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description		Quantity		Unit Price		Total Fee	
Totals for City of Broken Arrow - Nature Center:	MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:		\$0.00

Service Address: 6201 E KENOSHA, Broken Arrow, OK, 74014					Phone: 918-251-5311		
					Cox Account ID: 186-0647415-01, 186-0662608-01		
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	60	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	60	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description		Quantity		Unit Price		Total Fee	
Totals for City of Broken Arrow Fire Dept. #4:	MRC:	\$98.99	NRC:	\$0.00	Equipment Cost:		\$0.00

Service Address: 418 S MAIN ST, Broken Arrow, OK, 74012					Phone: 918-251-5311 Cox Account ID: 186-0712267-02		
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
CBI 100 - 100Mbps x 20Mbps		1	\$94.00	36	New	\$94.00	
Static IP Address		1	\$0.00	36	New	\$0.00	
Cox Business Online Backup - 25GB		1	\$0.00	60	New	\$0.00	
Security Suite - 25 PC		1	\$0.00	60	New	\$0.00	
Cox WiFi 10 Free Access Accounts		1	\$0.00	36	New	\$0.00	
CBI Modem		1	\$4.99	36	New	\$4.99	
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow-Farmers Market:	MRC:	\$98.99	NRC:	\$0.00	Equipment Cost: \$0.00		

Service Address: 485 N POPLAR AVE, Broken Arrow, OK, 74012					Phone: 918-251-5311 Cox Account ID: 186-0663813-01		
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow:	MRC:	\$0.00	NRC:	\$0.00	Equipment Cost: \$0.00		

Service Address: 1101 N 6TH ST, Broken Arrow, OK, 74012					Phone: 918-259-2400 Cox Account ID: 186-0692858-01, 186-0724678-01		
Service Description	Prev QTY	New QTY	Unit Price	Term (Months)	Type	Service Charges	
						Monthly Recurring	One Time Activation & Setup Fees
Cox Optical Internet 300 Mbps	1	1	\$1,833.00	36	RN	\$1,833.00	
Equipment Description			Quantity		Unit Price		Total Fee
Totals for City of Broken Arrow - Police Dept.:	MRC:	\$1,833.00	NRC:	\$0.00	Equipment Cost: \$0.00		

Totals for all Accounts :	MRC:	\$3,218.86	NRC:	\$25.00	Equipment Cost: \$0.00		
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Special Conditions

Notwithstanding anything to the contrary contained in this Agreement, Cox and Customer acknowledge that this Agreement is a five year agreement that consists of four separate one-year renewal terms, each of which is subject to cancellation only as a result of Customer's inability to obtain funding or appropriations for the payment required hereunder. For each renewal term, Customer agrees to use good faith and commercially reasonable efforts to renew the funding for the Services under this Agreement. If at any time during the Term hereof, Customer does not receive appropriations or funding for this Agreement, despite its good faith efforts to obtain such funding, Customer may, at its option, terminate this Agreement by providing at least 30 days prior written notice to Cox thereof, along with reasonable documentation substantiating such failure to obtain funding. Upon Cox's receipt of such notice, this Agreement shall terminate without liability to Customer (except that Customer will be required to pay for all Services rendered through the date of termination and shall also reimburse Cox for the construction costs, if any, unamortized upon the date of termination), and Cox may disconnect Services.

Promotion Details

This Commercial Services Agreement (the "Agreement") includes (i) this paragraph, the language above and Exhibit A (collectively, the "Service Terms"); (ii) the terms and conditions set forth at <http://ww2.cox.com/aboutus/policies/business-general-terms.cox> (the "General Terms") and (iii) any other terms and conditions applicable to the Services set forth above, including without limitation, the Cox tariffs, Service Guides set forth at <http://ww2.cox.com/business/voice/regulatory.cox> ("SG"), State and Federal regulations, the Cox Acceptable Use Policy (the "AUP"), and Cox's Internet Service Disclosures located at www.cox.com/internetdisclosures. Exhibit A is attached to and incorporated into this Agreement by this reference. Customer acknowledges receipt and acceptance of the Service Terms (including Exhibit A), the AUP, General Terms, and all other referenced terms and conditions by signing this Agreement. By signing this Agreement, Customer accepts that any and all disputes arising out of, relating to or concerning this Agreement and/or the Services shall be resolved through mandatory and binding arbitration unless Customer opts out pursuant to the Dispute Resolution Provision in the General Terms. This Agreement is subject to credit approval and Customer authorizes Cox to check credit. The prices above do not include applicable taxes, fees, assessments or surcharges which are additional and may change. This proposal is valid provided Customer signs and delivers this Agreement to Cox unchanged within thirty (30) days from the date above. By signing this Agreement, Customer acknowledges that if (i) the transport Service(s) (e.g. Private Line Type Services, Ethernet Services) cross state boundaries or (ii) at least 10% of traffic on said transport Service(s) is Interstate in nature or designated for Internet traffic, then the entire transport Service(s) is considered Interstate. Customer has reviewed the interstate/intrastate designation of the transport Service(s) listed in the Service Description above and attests that all such designations are correct. Each party may use electronic signature to sign this Agreement, provided the electronic signature method used by Customer is acceptable to Cox. This Agreement shall be effective upon execution by Customer and "Acceptance" by Cox. "Acceptance" of the Agreement by Cox shall occur upon the earlier of (i) Cox's countersignature of this Agreement or (ii) Cox's installation of Service at Customer's location. Customer acknowledges that it has read and understands the 911 disclosures in Section 2 of the Service Terms. By signing this Agreement, you represent that you are the authorized Customer representative.

Customer Authorized Signature**CoxCom, LLC, Cox Oklahoma Telcom, LLC Signature**

Signature:

Signature:

Print:

Print:

Title Position:

Title Position:

Date:

Date:

APPROVED AS TO FORM:
Deputy City Attorney

1. E911 Services FOR IMPORTANT INFORMATION ABOUT COX'S 911 PRACTICES, PLEASE REVIEW THE INFORMATION ABOUT E911 SERVICE IN THE GENERAL TERMS AND ON THE WEBSITE <http://ww2.cox.com/business/voice/regulatory.cox>.

2. Service Start Date and Term The "Initial Term" shall begin upon installation of Service and shall continue for the applicable Term commitment set forth above in the Service Terms. However, if Customer delays installation or is not ready to receive Services on the agreed-upon installation date, Cox may begin billing for Services on the date Services would have been installed. Cox shall use reasonable efforts to make the Services available by the requested service date. Cox shall not be liable for damages for delays in meeting service dates due to install delays or reasons beyond Cox's control. If Customer delays installation for more than ninety (90) days after Customer's execution of this Agreement, Cox reserves the right to terminate this Agreement by providing written notice to Customer and Customer shall be liable for Cox's reasonable costs incurred. AFTER THE INITIAL TERM, THIS AGREEMENT SHALL AUTOMATICALLY RENEW FOR ONE (1) YEAR TERMS (EACH AN "EXTENDED TERM") UNLESS A PARTY GIVES THE OTHER PARTY WRITTEN TERMINATION NOTICE AT LEAST THIRTY (30) DAYS PRIOR TO THE EXPIRATION OF THE INITIAL TERM OR THEN CURRENT EXTENDED TERM. "Term" shall mean the Initial Term and Extended Term (s), if any. Cox reserves the right to increase rates for all Services by no more than ten percent (10%) during any Extended Term by providing Customer with at least sixty (60) days written notice of such rate increase. This limitation on rate increases shall not apply to video Services or Services for which rates, terms and conditions are governed by a Cox tariff or SG. Upon notice to Customer, Cox may change the rates for video Services periodically during the Term. Cox may change the rates for telephone Service subject to a Cox tariff or SG periodically during the Term. For the avoidance of doubt, promotional rates and promotional discounts provided to Customer will expire at the end of the Initial Term or earlier as set forth in the promotion language. Customer's payment for Service after notice of a rate increase will be deemed to be Customer's acceptance of the new rate.

3. Termination Customer may terminate any Service before the end of the Term selected by Customer above in the Service Terms upon at least thirty (30) days written notice to Cox; provided, however, if Customer terminates any such Service before the end of the Term (except for breach by Cox), unless otherwise expressly stated in the General Terms, Customer will be obligated to pay Cox a termination fee equal to the nonrecurring charges (if unpaid) and One Hundred Percent (100%) of the monthly recurring charges for the terminated Service(s) multiplied by the number of months, including partial months, remaining in the Term. Cox may terminate this Agreement without liability at any time prior to installation of Services if Cox determines that Customer's location is not reasonably serviceable or there is signal interference with any Cox Service(s) according to Cox's standard practices. If Customer terminates or decreases any Service that is part of a bundle offering, the remaining Service(s) shall be subject to price increases for the remaining Term. If Customer terminates this Agreement prior to installation of Service by Cox, Customer shall be liable for Cox's costs incurred. This provision survives termination of the Agreement.

4. Payment Customer shall pay Cox all monthly recurring charges ("MRCs") and all non-recurring charges ("NRCs"), if any, by the due date on the invoice. Any amount not received by the due date shown on the applicable invoice will be subject to interest or a late charge no greater than the maximum rate allowed by law. If Cox terminates this Agreement due to Customer's breach, or if Customer fails to pay any amounts when due and fails to cure such non-payment upon receipt of written notice of non-payment from Cox, Customer will be deemed to have terminated this Agreement and will be obligated to pay the termination fee described above. If applicable to the Service, Customer shall pay sales, use, gross receipts, and excise taxes, access fees and all other fees, universal service fund assessments, 911 fees, franchise fees, bypass or other local, State and Federal taxes or charges, and deposits, imposed on the use of the Services. Taxes will be separately stated on Customer's invoice. No interest will be paid on deposits unless required by law.

5. Service and Installation Cox shall provide Customer with the Services identified above in the Service Terms and may also provide

related facilities and equipment, the ownership of which shall be retained by Cox (the "Cox Equipment"), or for certain Services, Customer, may purchase equipment from Cox ("Customer Purchased Equipment"). Customer is responsible for damage to any Cox Equipment. If Cox Equipment is not returned to Cox after termination or disconnection of Services, Customer shall be liable for the Cox Equipment costs. Customer may use the Services for any lawful purpose, provided that such purpose: (i) does not interfere or impair the Cox network or Cox Equipment; (ii) complies with the AUP; and (iii) is in accordance with the terms and conditions of this Agreement. Customer shall use the Cox Equipment only for the purpose of receiving the Services. Customer shall use Customer Purchased Equipment in accordance with the terms of this Agreement and any related equipment purchase agreement. Unless provided otherwise herein, Cox shall use commercially reasonable efforts to maintain the Services in accordance with applicable performance standards. Cox network management needs may require Cox to modify upstream and downstream speeds. Use of the Services shall be subject to the AUP at <http://ww2.cox.com/aboutus/policies/business-policies.cox>, which is incorporated herein by reference. Cox may change the AUP from time to time during the Term. Customer's continued use of the Services following an AUP amendment shall constitute acceptance of the revised AUP.

6. General Terms The General Terms are hereby incorporated into this Agreement by reference. BY EXECUTING THIS AGREEMENT AND/OR USING OR PAYING FOR THE SERVICES, CUSTOMER ACKNOWLEDGES THAT IT HAS READ, UNDERSTOOD, AND AGREED TO BE BOUND BY THE GENERAL TERMS.

7. LIMITATION OF LIABILITY IN ADDITION TO ANY OTHER LIMITATIONS ON LIABILITY CONTAINED IN THE AGREEMENT, NEITHER COX NOR ANY COX RELATED PARTY SHALL BE LIABLE FOR DAMAGES FOR FAILURE TO FURNISH OR INTERRUPTION OF ANY SERVICES, OR FOR ANY LOSS OF DATA OR STORED CONTENT, IDENTITY THEFT, OR FOR ANY PROBLEM WITH THE SERVICES OR EQUIPMENT OF ANY THIRD PARTY, NOR SHALL COX NOR ANY COX RELATED PARTY BE RESPONSIBLE FOR FAILURE OR ERRORS OF ANY COX SERVICE, COX EQUIPMENT, SIGNAL TRANSMISSION, LICENSED SOFTWARE, LOST DATA, FILES OR SOFTWARE DAMAGE REGARDLESS OF THE CAUSE. NEITHER COX NOR ANY COX RELATED PARTY WILL BE LIABLE FOR DAMAGE TO PROPERTY OR FOR PHYSICAL INJURY TO ANY PERSON ARISING FROM THE INSTALLATION OR REMOVAL OF EQUIPMENT UNLESS CAUSED BY THE NEGLIGENCE OF COX. UNDER NO CIRCUMSTANCES WILL COX OR ANY COX RELATED PARTY BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, ARISING FROM THIS AGREEMENT OR PROVISION OF THE SERVICES.

8. WARRANTIES EXCEPT AS PROVIDED IN THIS AGREEMENT, THERE ARE NO OTHER AGREEMENTS, WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE SERVICES. SERVICES PROVIDED ARE A BEST EFFORTS SERVICE AND COX DOES NOT WARRANT THAT THE SERVICES, EQUIPMENT OR SOFTWARE SHALL BE ERROR-FREE OR WITHOUT INTERRUPTION. COX DOES NOT GUARANTEE THAT SERVICE CAN BE PROVIDED TO CUSTOMER'S LOCATION, OR THAT INSTALLATION OF SERVICE WILL OCCUR IN A SPECIFIED TIMEFRAME. COX DOES NOT WARRANT THAT ANY SERVICE OR EQUIPMENT WILL MEET CUSTOMER'S NEEDS, PERFORM AT A PARTICULAR SPEED, BANDWIDTH OR THROUGHPUT RATE, OR WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, OR FREE OF VIRUSES, WORMS, DISABLING CODE OR THE LIKE. INTERNET AND WIFI SPEEDS WILL VARY. COX MAKES NO WARRANTY AS TO TRANSMISSION OR UPSTREAM OR DOWNSTREAM SPEEDS OF THE NETWORK.

9. Public Performance If Customer engages in a public performance of any copyrighted material contained in any of the Services, Customer, and not Cox, shall be responsible for obtaining any public performance licenses at Customer's expense. The Video Service that Cox provides under this Agreement does not include a public performance license.