# **ADDENDUM - PERFORM & ONBOARD**

Customer:		<u>Bill To:</u>	
City of Broken Arrow (OK)		Attention:	
		Address:	
		Phone:	
		<u>Email:</u>	
Quote Date:	<u>1/30/17</u>	Valid To:	<u>6/30/17</u>
Degreeted Service Date:	TDD	T\$451 PD	10.34
Requested Service Date:	<u>TBD</u>	<u>Initial Term:</u>	12 Months with annual
L			<u>renewal option</u>

<u>Order Summary:</u> A discount off the licenses will be provided if both products are purchased together by 06/30/17.

<u>Line</u>	Description <sup>1</sup>	Annual Recurring Cost	Non-Recurring Cost
1.0	Onboard (ON)		
	Subscription License	\$10,298.00	
1.1	_	\$9,808.00	
1.2	Setup and Implementation		\$2,000.00
1.3	Training		\$2,000.00
2.0	Perform (PE)		
	Subscription License for ~ 727 employees	\$19,482.00	
2.1		\$18,554.00	
2.2	Setup and Implementation		\$3,500.00
2.3	Training		\$2,500.00
	Sub Total:	\$28,362.00	\$10,000.00
	Order Total:		\$38,362.00

<sup>&</sup>lt;sup>1</sup>More detailed descriptions of the licenses and/or services are contained in the order detail for each service, which are incorporated herein and made a part hereof by this reference.

Additionally, during the term of any subscription license, the Customer will be provided the following:

Customer Support – Support shall be provided to the Customer both on-line and by telephone Monday – Friday,  $6:00~\mathrm{AM}-6:00~\mathrm{PM}$  PT (excluding NEOGOV holidays).

Product Upgrades to Licensed Software - Customer shall receive all product upgrades to purchased package. Product upgrades are automatic and available upon the next login following a product upgrade rollout.

### **Order Detail**

# 1.0 NEOGOV Onboard (ON)

### 1.1 ON Subscription License

The annual license for the NEOGOV Onboard Software includes the following:

- Electronic Employee File
- W4
- I9
- · Configurable Workflow
- Task Manager
- · Employee data upload
- Attachments
- Build your own onboarding forms\*

\*NEOGOV ON includes I9 and W4 standard forms that are updated by NEOGOV. Additional forms or form maintenance is available by NEOGOV Professional services at the following cost:

- Custom forms \$295 per form (Refers to forms with fillable PDF background image.)
- Dynamic Form \$195 per form (Refers to forms with no background image.)
- Updates to existing forms \$200 an hour

### 2.0 NEOGOV Perform (PE)

### 2.1 PE Subscription License

The annual license for the NEOGOV Performance Evaluation Software includes the following:

- Configurable Performance Evaluations
- · Goal Library
- Shareable Competency Content
- Org Charts
- · Configurable Workflow
- · Form Templates
- Configurable Rating Scales
- Goal Hierarchy
- Writing Assistant

## **NEOGOV Setup and Implementation**

The following activities are conducted as part of the NEOGOV implementation:

- Customer to review the project kick off tutorial for information on the project timeline, deliverables, and establish project expectations.
- NEOGOV will provide access to training materials that may be used during training and post-training to allow the Customer to learn the system and begin defining new roles, responsibilities, or activities within the Organization.
- NEOGOV will establish the Customer's production environment.

## **NEOGOV Training**

NEOGOV training is available online (web-based, pre-built, content) unless otherwise proposed as included in the Order Form. All customers shall have full access to the associated training for the proposed platform.

NEOGOV's pre-built, online training consists of a series of web courses and hands-on exercises designed to introduce the standard features and functions. All training items may be used as reference material to conduct day-to-day activities. The pre-built, online training includes materials designed to allow Customer led training sessions.

### Order Form Terms and Conditions:

The Customer agrees that the payment schedule is as follows:

### Provide all required software and licenses

• One hundred percent (100%) of the annual license price is payable within thirty (30) days of execution of this Order Form and Service Agreement, (\$28,362.00)

## Setup and Implementation

• One hundred percent (100%) of the non-recurring costs are to be paid to NEOGOV within thirty (30) days of the execution of this Order Form and Service Agreement. (\$5,500.00)

## Training

• One hundred percent (100%) of the non-recurring costs are to be paid to NEOGOV within thirty (30) days of the execution of this Order Form and Service Agreement. (\$4,500,00)

Customer	NEOGOV, Inc.
Signature:	Signature:
Print Name:	Print Name:
Title:	Title:
Date:	Date:

approved as to form: