



October 27, 2016

Dear Broken Arrow Solid Waste Customer,

Beginning December 1, 2016, City of Broken Arrow Sanitation crews will be transporting solid waste collected to the Covanta Waste to Energy plant in Tulsa instead of the landfill operated by Waste Management. This change is a responsible and more cost-effective alternative to landfill disposal for our community, and we're very excited about this new opportunity! It will reduce the volume of waste to be disposed by 90 percent and generates valuable renewable energy, resulting in a net reduction of greenhouse gas emissions when compared to conventional landfill practices.

How will this Change Affect You?

Some items appropriate for disposal at the landfill are not accepted by the Covanta Waste to Energy Plant. As a result, our Sanitation crews will have to collect some larger, bulkier items during a separate pickup. A bulky waste pickup will be required for the following items:

- Roofing, materials and/or wood from remodeling, privacy or other fencing
- Bags of dirt, rocks or concrete
- Large items such as: mattresses and/or box spring sets, hot water heaters, disassembled swing sets, furniture items, major appliances, carpet rolls, lawn mowers, lawn and yard equipment
- Refrigerators, freezers, air conditioners (with proper documentation) *
- Large piles of yard waste or brush that is not or cannot be bundled

*(accepted only if the proper documentation is attached that documents the refrigerant has been properly removed by a licensed CFC technician)

Our sanitation crews WILL pick up the above items, however, you will need to call and arrange a bulky waste pickup. Bulky waste pickups may be scheduled by calling the **Action Center at 918-258-3587** or making a request online at ActionCenterBA.com. These pickups will occur weekly on Thursdays and Fridays. As usual, the standard pickup charges will apply. Rate information is available at BrokenarrowOK.gov/TRASH.

As a courtesy, crews will tag the large items with a note containing instructions for a bulky waste pickup. If you have any questions, please contact the Action Center at 918-258-3587.

Thank you,

Michael L. Spurgeon
Broken Arrow City Manager