

SOLID WASTE & RECYCLING MONTHLY REPORT

APRIL 2022

Average times for route completion are as follows – KPI <5:00pm

Month	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22
Trash routes	7:00pm	6:18pm	5:12pm	7:06pm	7:11pm	5:06pm	5:09pm	5:10pm		
Recycle Routes	N/A	N/A	N/A	N/A	N/A	N/A	4:06pm	4:45pm		

Total Tons – KPI Increase Diversion tonnage to 25% of wastes generated

Month	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22
Trash Tons	3230.42	3020.61	3513.49	3757.83	2899.12	2028.62	1988.25	3025.46		
Recycle Tons	0	0	0	0	0	0	414.28	426.63		

Service Statistics - Routes

Missed Pickups - KPI Less than 50

Month	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May22	Jun 22
Total Missed	97	133	69	106	121	39	78	95		

Average Stops per Month – KPI Average of 800+

Month	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22
Average	547	519	450	607	750	679	726	801		

Total Stops Serviced per Month – KPI 300k+ to include recycling

Month	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22
Average	142,240	142,186	159,625	234,635	308,695	223,338	328,355	295,167		

Service Statistics - Carts

Cart Issues – KPI Service customer need with 48 hours of calls

Month	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May22	Jun 22
Trash Cart Delivery	N/A	89	68	132	100	75	130	22		
Trash Cart Return	N/A	6	0	15	7	10	22	7		
Recycle Cart Delivery	N/A	95	53	108	87	61	107	19		
Recycle Cart Return	N/A	15	20	19	11	16	23	6		

Repairs – KPI reduce damage due to operator

Type	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May22	Jun 22
Wheel	N/A	15	16	18	37	21	18	12		
Lids	N/A	1	1	0	1	0	0	0		
Axel	N/A	0	0	0	0	0	1	1		
Bar	N/A	0	0	0	6	0	1	1		