

SOLID WASTE & RECYCLING MONTHLY REPORT
SEPTEMBER 2025

Average times for route completion are as follows – KPI <5:00pm

Month	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Trash routes	5:19pm	5:26pm	5:08pm	5:23pm	5:41pm	6:10pm	5:48pm	6:44pm	5:33pm	4:44pm	5:02pm	4:49pm	5:30pm	5:30pm	4:30pm	
Recycle Routes	4:54pm	4:36pm	4:44pm	4:38pm	4:41pm	5:38pm	4:56pm	5:53pm	4:42pm	4:12pm	4:17pm	4:53pm	5:17pm	5:17pm	4:43pm	

Total Tons – KPI Increase Diversion tonnage to 25% of wastes generated

Month	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Trash Tons	3411.03	2854.41	2644.94	2902.23	2928.42	3113.63	2964.74	2349.79	3092.31	3548.93	3576.01	3440.24	3856.81	3074.6	3159.91	
Recycle Tons	496.46	435.23	410.20	458.87	432.91	510.20	436.94	376.58	461.14	525.37	507.89	486.41	527.37	449.03	415.49	

Service Statistics - Routes

Missed Pickups - KPI Less than 50

Month	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Total Missed	88	149	67	86	75	96	94	78	71	83	123	110	109	140	128	

Average Stops per Month – KPI Average of 800+

Month	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Average	832	818	830	817	793	827	864	869	840	807	896	843	875	895	851	

Total Stops Serviced per Month – KPI 300k+ to include recycling

Month	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Average	363781	319774	324406	356932	304616	342557	342346	229461	330449	348642	365808	358201	406949	342628	382929	

Service Statistics - Carts

Cart Issues – KPI Service customer need with 48 hours of calls

Month	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Trash Cart Delivery	119	105	96	102	100	70	88	85	115	42	110	113	117	130	118	
Trash Cart Return	20	11	10	13	8	9	22	4	11	15	17	16	15	17	9	
Recycle Cart Delivery	119	101	77	98	82	77	65	75	110	48	98	106	95	111	85	
Recycle Cart Return	19	14	10	9	8	12	14	7	15	15	15	23	13	17	7	

Repairs – KPI reduce damage due to operator

Type	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Wheel	42	31	37	41	56	74	19	70	63	41	58	77	112	54	63	
Lids	2	2	3	5	4	5	5	4	5	2	2	7	4	5	7	
Axel	3	1	2	0	2	7	1	2	1	0	1	2	1	1	3	
Bar	18	5	12	6	4	5	7	0	0	0	3	27	2	3	2	

NEW PROGRAM – Free Dump Voucher

Type	Jul 24	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25
Voucher Supplied	80	75	76	106	99	65	41	32	103	137	119	126	113	114	111	
Voucher Used	70	74	75	86	91	60	42	28	85	100	123	97	107	88	96	