

Henkel, Rocky

From: Harrison, Pat
Sent: Thursday, March 28, 2019 9:43 AM
To: Henkel, Rocky
Cc: Baker, Rick
Subject: Bucket Truck

Rocky,

Regarding bid 19.107 Articulating Aerial Device and Truck with Utility Body, I'm going to reach out to Chuck Roberts at Rush Truck and see if they will give us a credit of \$3,945.00 difference between low bid and theirs. If they are not willing to give us a credit would you consider going to council and rejecting this bid and re-bidding?

I'm also going to look at some other Cities and see about putting something in our boiler plate to address delivery time issues.

Thank you for your time

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
[facebook](#) | [twitter](#) | [youtube](#)



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Henkel, Rocky

From: Harrison, Pat
Sent: Thursday, March 28, 2019 2:41 PM
To: Henkel, Rocky
Cc: Baker, Rick
Subject: RE: Bucket Truck

I will let you know what they say as soon as they give me an answer.

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
[facebook](#) | [twitter](#) | [youtube](#)



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From: Henkel, Rocky <RHenkel@brokenarrowok.gov>
Sent: Thursday, March 28, 2019 11:01 AM
To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Cc: Baker, Rick <RGBaker@BrokenArrowOK.Gov>
Subject: RE: Bucket Truck

We are at their mercy. Rejecting the bid would require us to invest approximately \$18,000 to repair an existing bucket truck which is not worth the investment. I would tell them that crediting us the difference is practicing good business, otherwise we will not use them in the future. Is losing the City's business worth \$4,000?

Thank you,

Rocky Henkel | Streets and Stormwater Director
P.O. Box 610, Broken Arrow, OK 74013
Office: (918) 259-7000 Ext. 7429
Fax: (918) 259-8376
Email: Rhenkel@Brokenarrowok.gov
[facebook](#) | [twitter](#) | [youtube](#)



From: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Sent: Thursday, March 28, 2019 9:43 AM
To: Henkel, Rocky <RHenkel@brokenarrowok.gov>
Cc: Baker, Rick <RGBaker@BrokenArrowOK.Gov>
Subject: Bucket Truck

Rocky,
Regarding bid 19.107 Articulating Aerial Device and Truck with Utility Body, I'm going to reach out to Chuck Roberts at Rush Truck and see if they will give us a credit of \$3,945.00 difference between low bid and theirs. If they are not willing to give us a credit would you consider going to council and rejecting this bid and re-bidding?
I'm also going to look at some other Cities and see about putting something in our boiler plate to address delivery time issues.

Thank you for your time

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Henkel, Rocky

From: Harrison, Pat
Sent: Friday, May 3, 2019 10:25 AM
To: Henkel, Rocky; Austin, Bobby
Cc: Myers, John; Zirk, Lee
Subject: FW: Bucket Truck

FYI-See Below

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
[facebook](#) | [twitter](#) | [youtube](#)



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From: Roberts, Chuck [TULSA-New Vehicle Sales] <RobertsC1@RushEnterprises.com>
Sent: Friday, May 03, 2019 10:21 AM
To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Subject: RE: Bucket Truck

Pat,

Good morning! I have not forgot about this... we are still in discussions with Reading and working for a resolution. I will reach back out on this once we get everything finalized. Please let me know if you need anything else in the meantime. Thanks!

Chuck Roberts
Rush Truck Center, Tulsa
918-447-2813 Direct

From: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Sent: Friday, May 3, 2019 10:04 AM
To: Roberts, Chuck [TULSA-New Vehicle Sales] <RobertsC1@RushEnterprises.com>
Subject: Bucket Truck

Chuck,
Have you heard anything on the Bucket Truck?

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
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Henkel, Rocky

From: Harrison, Pat
Sent: Friday, May 17, 2019 9:58 AM
To: Henkel, Rocky
Cc: Zirk, Lee
Subject: Bucket Truck

I will add the credit to the PO and send to Rush Truck.

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext. 7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
[facebook](#) | [twitter](#) | [youtube](#)

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-----Original Message-----

From: Roberts, Chuck [TULSA-New Vehicle Sales] <RobertsC1@RushEnterprises.com>
Sent: Thursday, May 16, 2019 9:15 AM
To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>; Henkel, Rocky <RHenkel@brokenarrowok.gov>
Cc: Kelly, Bob [OKCITY-New Vehicle Sales] <KELLYR@RushEnterprises.com>
Subject: RE: Scanned image from Purchasing Copier

Pat & Rocky,

My apologies for this taking so long to get worked out. We have finally worked out a deal with the body company for the extended delivery time that we are experiencing on the awarded bid # 19.107 bucket truck. We will be able to discount the awarded price by \$2,500.00. I know that it is not full difference from the Altec bid that was requested below but this is the best discount that we can apply to this awarded bid. I want you to know that we value the relationship we have with the City of Broken Arrow and we will continue to push and see if we can move the delivery time up even slightly. Please feel free to reach out to me with any additional questions or needs. Thank you!

Chuck Roberts
Rush Truck Center, Tulsa
918-447-2813 Direct

-----Original Message-----

From: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>

Sent: Thursday, March 28, 2019 2:20 PM

To: Roberts, Chuck [TULSA-New Vehicle Sales] <RobertsC1@RushEnterprises.com>

Subject: FW: Scanned image from Purchasing Copier

Chuck,

Regarding PO 103208 Bucket Truck. The Director of Streets and Stormwater asked me to reach out to you.

Attached is the fact sheet and bid tab for the Bucket truck and the fact sheet states: Staff recommends awarding the bid to the second lowest bidder, Rush Truck Center, due to a much shorter delivery time.

Bid shows Alitec with a price of \$142,339.00 a difference of \$3,945.00 from your price And since we are not going to get it within the time frame on your proposal sheet wanted to see if Rush Truck could give us a credit of \$-3,945.00 off of the Purchase Order.

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
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-----Original Message-----

From: NoReply@brokenarrowok.gov <noreply@brokenarrowok.gov>

Sent: Thursday, March 28, 2019 1:54 PM

To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>

Subject: Scanned image from Purchasing Copier

Reply to: noreply@brokenarrowok.gov <noreply@brokenarrowok.gov> Device Name: Purchasing Copier Device Model: MX-3070V
Location: Public Works

File Format: PDF MMR(G4)
Resolution: 200dpi x 200dpi

Attached file is scanned image in PDF format.
Use Acrobat(R)Reader(R) or Adobe(R)Reader(R) of Adobe Systems Incorporated to view the document.
Adobe(R)Reader(R) can be downloaded from the following URL:

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<http://www.adobe.com/>



PURCHASE ORDER

City of Broken Arrow
P.O. BOX 610
BROKEN ARROW, OK 74013-0610

PURCHASE
ORDER NO.
103208

DATE: 5/17/2019

VENDOR PHONE: (918)447-8630
VENDOR FAX: (918)447-2871
VENDOR #: 10122
VENDOR ADDRESS: RUSH TRUCK CENTERS OF SHIP TO: PURCHASING WAREHOUSE
OKLAHOMA
DBA RUSH TRUCK CENTER TUL 1700 WEST DETROIT
6015 S 49TH W AVE BROKEN ARROW, OK 74012
TULSA, OK 74107

Our P.O. # MUST Appear on ALL Invoices, Packages and Correspondence

DELIVER BY		REQUISITION #	REQUISITION DATE	CONFIRMED BY	
04/25/2019		ORIGINAL	05/17/2019		
FOB		ACCOUNT NUMBER		AUTHORIZED BY	
		Multiple Accounts		PAT HARRISON	
ITEM #	QUANTITY/ UNIT	DESCRIPTION ARTICLE OR SERVICE		UNIT COST	EXTENDED COST

CHANGE ORDER

0

1 FORD F550 W/DURALIFT MODEL DPM2-47DP &B&G
1.00 / EA SERVICE 131,949.00 131,949.00
00

BPDY AS PER BID 19.107 OPTIONS FOR
AERIAL BODY
ELECTRIC AUX. CONTROLS, SAFETY BELY &
LANYARD, REMOT
E ELECTRIC DOOR LOCKS, AND OPTIONS FOR
CAB & CHASSI
S 4 WHEEL DRIVE W/SKID PLATES, POWER
ELECTRIC WINDO
WS, POWER ELECTRIC DOOR LOCKS, KEYS, REMOTE
CAB ENTRY
TRAILER BRAKE CONTROLLER, ALL TERRAIN
TIRES, ACCESSO
RY SWITCH PACK, TO BE INCLUDED AT NO
CHARGE.



PURCHASE ORDER

City of Broken Arrow
P.O. BOX 610
BROKEN ARROW, OK 74013-0610

PURCHASE
ORDER NO.
103208

DATE: 5/17/2019

VENDOR PHONE: (918)447-8630

VENDOR FAX: (918)447-2871

VENDOR #: 10122

VENDOR ADDRESS: RUSH TRUCK CENTERS OF OKLAHOMA
DBA RUSH TRUCK CENTER TUL
6015 S 49TH W AVE
TULSA, OK 74107

SHIP TO: PURCHASING WAREHOUSE
1700 WEST DETROIT
BROKEN ARROW, OK 74012

Our P.O. # MUST Appear on ALL Invoices, Packages and Correspondence

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ITEM #	QUANTITY / UNIT	DESCRIPTION ARTICLE OR SERVICE		UNIT COST	EXTENDED COST

2	1.00 / EA	HYDRAULIC WINCH & 5FT JIB	680.0000	680.00
3	1.00 / EA	BUCKET LINER	875.0000	875.00
4	1.00 / EA	BUCKET COVER	191.0000	191.00
5	1.00 / EA	CONE HOLDER	95.0000	95.00
6	1.00 / EA	INVERTER ELECTRONIC	2,931.0000	2,931.00



PURCHASE ORDER

City of Broken Arrow
P.O. BOX 610
BROKEN ARROW, OK 74013-0610

PURCHASE
ORDER NO.
103208

DATE: 5/17/2019

VENDOR PHONE: (918)447-8630

VENDOR FAX: (918)447-2871

VENDOR #: 10122

VENDOR ADDRESS: RUSH TRUCK CENTERS OF SHIP TO: PURCHASING WAREHOUSE
OKLAHOMA
DBA RUSH TRUCK CENTER TUL
6015 S 49TH WAVE
TULSA, OK 74107

1700 WEST DETROIT
BROKEN ARROW, OK 74012

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ITEM #	QUANTITY/ UNIT	DESCRIPTION ARTICLE OR SERVICE		UNIT COST	EXTENDED COST

7 ADDITIONAL STORAGE COMPARTMENT
1.00 / EA 925.0000 925.00

8 WINDOW TINT
1.00 / EA 375.0000 375.00

9 LED SPOT LIGHT
1.00 / EA 162.0000 162.00

10 BACKUP CAMERA SYSTEM
1.00 / EA 659.0000 659.00

11 WINCH
1.00 / EA 3,661.0000 3,661.00

12 ELECTRONIC INVERTER
1.00 / EA 2,931.0000 2,931.00



PURCHASE ORDER

City of Broken Arrow
P.O. BOX 610
BROKEN ARROW, OK 74013-0610

PURCHASE
ORDER NO.
103208

DATE: 5/17/2019

VENDOR PHONE: (918)447-8630

VENDOR FAX: (918)447-2871

VENDOR #: 10122

VENDOR ADDRESS: RUSH TRUCK CENTERS OF SHIP TO: PURCHASING WAREHOUSE
OKLAHOMA
DBA RUSH TRUCK CENTER TUL
6015 S 49TH W AVE
TULSA, OK 74107
1700 WEST DETROIT
BROKEN ARROW, OK 74012

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FOB		ACCOUNT NUMBER		AUTHORIZED BY	
		Multiple Accounts		PAT HARRISON	
ITEM #	QUANTITY/ UNIT	DESCRIPTION ARTICLE OR SERVICE		UNIT COST	EXTENDED COST

13	1.00 / EA	SAFETY ORANGE SEAT BELTS	400.0000	400.00
14	1.00 / EA	CAB ENTRY STEPS	450.0000	450.00
15	1.00- / EA	CREDIT BECAUSE VENDOR CAN NOT MEET DELIVERY TIME	2,500.0000	(2,500.00)

9999

confirm les
adjust line 1 to use remaining 042
account per
rocky h pat 102518
change 2 add credit line 2 pat 051719



PURCHASE ORDER

City of Broken Arrow
P.O. BOX 610
BROKEN ARROW, OK 74013-0610

**PURCHASE
ORDER NO.
103208**

DATE: 5/17/2019

VENDOR PHONE: (918)447-8630
VENDOR FAX: (918)447-2871
VENDOR #: 10122
VENDOR ADDRESS: RUSH TRUCK CENTERS OF OKLAHOMA
SHIP TO: PURCHASING WAREHOUSE
DBA RUSH TRUCK CENTER TULSA
6015 S 49TH W AVE
TULSA, OK 74107
1700 WEST DETROIT
BROKEN ARROW, OK 74012

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04/25/2019		ORIGINAL	05/17/2019		
FOB		ACCOUNT NUMBER		AUTHORIZED BY	
		Multiple Accounts		PAT HARRISON	
ITEM #	QUANTITY/ UNIT	DESCRIPTION ARTICLE OR SERVICE		UNIT COST	EXTENDED COST

TOTAL APPROVED PURCHASE AMOUNT

\$143,784.00

SEND INVOICE TO:

CITY OF BROKEN ARROW
Accounts Payable
P.O. Box 610
Broken Arrow, Okla. 74013-0610

I hereby certify that the amount of this encumbrance has been entered against the designated appropriation account and that this encumbrance is within the unencumbered available balance of said appropriation

AUTHORIZED SIGNATURE

DATE ENCUMBERED 12 MAY 14 CLERK

I hereby certify that the merchandise and/or services described above have been satisfactorily received and that the purchase order is now a true and just debt of the City of Broken Arrow. The purchase order is therefore approved for consideration for payment by the City Council in compliance with 62 O.S. §310.

DATE RECEIVED _____ RECIEVED BY _____

TERMS AND CONDITIONS:

- 1) Invoices to be rendered in duplicate. ATTN: Accounts Payable Department.
- 2) No back orders accepted. No payment to be made until order is complete.
- 3) No substitutions of material described will be accepted without prior approval.
- 4) The City of Broken Arrow is exempt from payment of Oklahoma Sales Tax and Federal Excise Tax by State Statute 0568, Article 13, Section 1305, Para. 1.
- 5) Deliveries acknowledged subject to inspection by purchaser.
- 6) It is agreed that purchaser shall be entitled to any and all cash discounts allowed by seller if payment is made within 30 days after receipt of invoice.

Henkel, Rocky

From: Harrison, Pat
Sent: Friday, May 17, 2019 2:49 PM
To: Henkel, Rocky
Subject: RE: Bucket Truck

I will let you know as soon as Chuck gives me an answer

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
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From: Henkel, Rocky <RHenkel@brokenarrowok.gov>
Sent: Friday, May 17, 2019 11:00 AM
To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Cc: Austin, Bobby <baustin@brokenarrowok.gov>
Subject: RE: Bucket Truck

Please refund the Fund 42 account. Any timeframe we can expect delivery?

Thank you,

Rocky Henkel | Streets and Stormwater Director
P.O. Box 610, Broken Arrow, OK 74013
Office: (918) 259-7000 Ext. 7429
Fax: (918) 259-8376
Email: Rhenkel@Brokenarrowok.gov
[facebook](#) | [twitter](#) | [youtube](#)



From: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Sent: Friday, May 17, 2019 10:07 AM
To: Henkel, Rocky <RHenkel@brokenarrowok.gov>
Cc: Austin, Bobby <baustin@brokenarrowok.gov>
Subject: Bucket Truck

The bucket truck has two account numbers
03053104317002
04253104377002
How would you like the \$2500.00 credit applied

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
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Henkel, Rocky

From: Harrison, Pat
Sent: Friday, August 9, 2019 2:14 PM
To: Henkel, Rocky; Austin, Bobby
Cc: Zirk, Lee
Subject: FW: Bucket Truck

See below

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
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From: Day, Chase <cday@ReadingEquipment.com>
Sent: Friday, August 09, 2019 2:12 PM
To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Cc: Roberts, Chuck [TULSA-New Vehicle Sales] <RobertsC1@RushEnterprises.com>
Subject: RE: Bucket Truck

CAUTION: This email originated from outside of the City of Broken Arrow network. Do not click links or open attachments unless you recognize the sender and know the content is safe. code:rglad

Hi Pat,

I was waiting on Dur-A-Lift to get back with me so I could reply to Chuck. They emailed me this morning. Below is what they sent me. It was the 9th but was pushed back a few days due to some delays. Once it is complete at Dur-A-Lift it will need to go back to Claremore for installation of the grill guard, some lighting and a few other items. I am waiting on Claremore to let me know how long they will have it but I would anticipate a couple of weeks. I will follow up with Claremore on Monday as well as Dur-A-Lift and let you know. Have a great weekend.

Serial Number	Customer	Lift	Customer P.O. Number	Projected Compl Date
A11105	READING TRUCK GROUP	DPM2-47DU AERIAL LIFT	CM00003569	08/12/19

Sincerely,

Chase Day

Municipal Sales Manager

Reading Truck Equipment

2800 North Lynn Riggs Blvd | Claremore, OK 74017

Cell: 918-984-5458 | Fax: 918-283-1119

E: cday@readingequipment.com

Web: readingequipment.com

Follow us! Twitter: @ReadingBody | Facebook: facebook.com/readingbody



From: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>

Sent: Friday, August 09, 2019 2:04 PM

To: Day, Chase <cday@ReadingEquipment.com>

Subject: Bucket Truck

Chase,

Could I get an update on the Bucket Truck

Thank you,

Patrick Harrison, CPP | Purchasing Manager

1700 West Detroit, Broken Arrow, OK 74012

Office: 918.259.2400 ext.7361 |

Fax: 918.259.8376

Email: pharrison@brokenarrowok.gov

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Henkel, Rocky

From: Harrison, Pat
Sent: Monday, September 16, 2019 1:00 PM
To: Henkel, Rocky; Austin, Bobby
Cc: Zirk, Lee
Subject: FW: Status Bucket Truck .

All,

Chase Day who was over our truck at Reading no longer works there so I reached out to Bill Pruemer at Reading to get an update and as soon as I hear something I will forward.

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
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From: Bill Pruemer <wpruemer@readingbody.com>
Sent: Monday, September 16, 2019 6:33 AM
To: Jose Curiel <jcuriel@dur-a-lift.com>; Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Cc: Kelly Ruter <kruter@dur-a-lift.com>
Subject: RE: Status

CAUTION! This email originated from outside of the City of Broken Arrow network. Do not click links or open attachments unless you recognize the sender and know the content is safe. could be right

Jose,

I have copied Pat Harrison on this email. He is our contact for Broken Arrow and was reaching out to me directly for an update on this unit. I did the best I could in explaining the situation but wanted to put you in contact with him for an accurate update as I do not want to misspeak or mislead the customer.

Can you please assist?

Thanks so much for your hard work and partnership.

Respectfully,

Bill Pruemer

Director of Sales - Southwest
Reading Truck Equipment, LLC

1401 Enterprise Ave

Oklahoma City, OK

Cell: 636-459-1418

E: wpruemer@readingbody.com

Web: readingbody.com

Follow us! Twitter: @ReadingBody | Facebook: facebook.com/readingbody



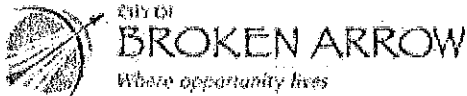
Henkel, Rocky

From: Harrison, Pat
Sent: Tuesday, September 17, 2019 10:16 AM
To: Henkel, Rocky
Cc: Austin, Bobby; Zirk, Lee
Subject: FW: FORD BUCKET TRUCK

See below

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
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From: Roberts, Chuck [TULSA-New Vehicle Sales] <RobertsC1@RushEnterprises.com>
Sent: Tuesday, September 17, 2019 9:51 AM
To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>; Bradley, Mike <MBradley@BrokenArrowOK.Gov>
Cc: Kelly, Bob [OKCITY-New Vehicle Sales] <KELLYR@RushEnterprises.com>
Subject: FORD BUCKET TRUCK

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Pat & Mike,

I apologize for the delay in getting back with you on a status update on the bucket truck. I am still trying to get an update from Dura-Lift. I will let you know as soon as I have more information. Again, my apologies for the delay. Thank you!

Chuck Roberts

Truck Sales Representative
Rush Truck Center | 6015 S 49th West Ave | Tulsa, Oklahoma 74107
Direct: 918-447-2813 | Cell: 918-697-9702 | Fax: 918-447-2871
www.rushtulsa.com | robertsc1@rushenterprises.com

NASDAQ – RUSHA & RUSHB



Henkel, Rocky

From: Harrison, Pat
Sent: Tuesday, September 17, 2019 2:28 PM
To: Henkel, Rocky; Austin, Bobby
Cc: Zirk, Lee
Subject: FW: Status

All,
See below

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
Email: pharrison@brokenarrowok.gov
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From: Jose Curiel <jcuriel@dur-a-lift.com>
Sent: Tuesday, September 17, 2019 1:29 PM
To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>; Bill Pruemer <wpruemer@readingbody.com>
Cc: Kelly Ruter <kruter@dur-a-lift.com>
Subject: RE: Status

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Everyone,
We still have some repairs to be made on this body. We have a replacement door on order and We are hoping that we will be able to get this unit wrapped up by 9/27/19. I will let you guys know if I hear of any changes?

From: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Sent: Monday, September 16, 2019 7:10 AM
To: Bill Pruemer <wpruemer@readingbody.com>; Jose Curiel <jcuriel@dur-a-lift.com>
Cc: Kelly Ruter <kruter@dur-a-lift.com>
Subject: RE: Status

All,

Please give an update as soon as you find out something.

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
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From: Bill Pruemer <wpruemer@readingbody.com>
Sent: Monday, September 16, 2019 6:33 AM
To: Jose Curiel <jcuriel@dur-a-lift.com>; Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Cc: Kelly Ruter <kruter@dur-a-lift.com>
Subject: RE: Status

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Jose,

I have copied Pat Harrison on this email. He is our contact for Broken Arrow and was reaching out to me directly for an update on this unit. I did the best I could in explaining the situation but wanted to put you in contact with him for an accurate update as I do not want to misspeak or mislead the customer.

Can you please assist?

Thanks so much for your hard work and partnership.

Respectfully,

Bill Pruemer
Director of Sales - Southwest
Reading Truck Equipment, LLC
1401 Enterprise Ave
Oklahoma City, OK

Cell: 636-459-1418

E: wpruemer@readingbody.com

Web: readingbody.com

Follow us! Twitter: @ReadingBody | Facebook: facebook.com/readingbody



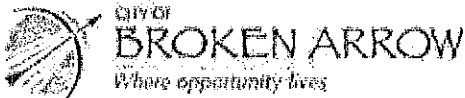
Henkel, Rocky

From: Harrison, Pat
Sent: Wednesday, September 18, 2019 2:17 PM
To: Henkel, Rocky; Austin, Bobby
Cc: Zirk, Lee; Roberts, Chuck [TULSA-New Vehicle Sales]
Subject: FW: Status

All,

Please see below

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
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From: Jose Curiel <jcuriel@dur-a-lift.com>
Sent: Wednesday, September 18, 2019 1:33 PM
To: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>; Bill Pruemer <wpruemer@readingbody.com>
Cc: Kelly Ruter <kruter@dur-a-lift.com>
Subject: RE: Status

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The utility body was tipped over on its side and we had damage to the floor and some doors. We are hoping to have this wrapped up on or around 9/27/19.

From: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
Sent: Wednesday, September 18, 2019 1:18 PM
To: Jose Curiel <jcuriel@dur-a-lift.com>; Bill Pruemer <wpruemer@readingbody.com>
Cc: Kelly Ruter <kruter@dur-a-lift.com>
Subject: RE: Status

Why do you have a replacement door on order and what body repairs are you making?

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
Fax: 918.259.8376
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Subject: RE: Status

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Everyone,

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From: Harrison, Pat <PHarrison@BrokenArrowOK.Gov>
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To: Bill Pruemer <wpruemer@readingbody.com>; Jose Curiel <jcuriel@dur-a-lift.com>
Cc: Kelly Ruter <kruter@dur-a-lift.com>
Subject: RE: Status

All,

Please give an update as soon as you find out something.

Thank you,

Patrick Harrison, CPP | Purchasing Manager
1700 West Detroit, Broken Arrow, OK 74012
Office: 918.259.2400 ext.7361 |
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Subject: RE: Status

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Jose,

I have copied Pat Harrison on this email. He is our contact for Broken Arrow and was reaching out to me directly for an update on this unit. I did the best I could in explaining the situation but wanted to put you in contact with him for an accurate update as I do not want to misspeak or mislead the customer.

Can you please assist?

Thanks so much for your hard work and partnership.

Respectfully,

Bill Pruemer
Director of Sales - Southwest
Reading Truck Equipment, LLC
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Oklahoma City, OK
Cell: 636-459-1418
E: wpruemer@readingbody.com
Web: readingbody.com
Follow us! Twitter: @ReadingBody | Facebook: facebook.com/readingbody



