



2025 SOLID WASTE & RECYCLING YEAR END REVIEW



DEPARTMENT OVERVIEW

Our Commitment

- Providing exceptional solid waste, recycling, and customer service services in a responsive, caring manner with an emphasis on safety while leading with a professional attitude.



2025 COLLECTION TOTALS

- TRASH - 38,849 TONS
- RECYCLING - 5,481 TONS
- Consistent service throughout seasonal peaks resulting in gratitude and support from residents
- Data used to improve routing and efficiency



Susan Reid Boyd

Thankful for our men who serve our neighborhood. We want them to stay safe and warm.

46w Like Reply



Jessica Rist Stanco

Be careful in the weather, city workers! You are appreciated!

46w Like Reply



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Susan Overton Craton

Be careful. We appreciate all you do

STAFFING & TEAM GROWTH

- Solid Waste Training & Safety Specialist added to implement training programs and identify new department related safety goals to accomplish.
- Two Customer Service Representative positions added to better meet the needs of our growing customer base.
- Two new Assistant Manager positions added to promote growth in our field staff.



Kate Watts
Customer Service Clerk



Lara Weber
Customer Service Clerk



**Ryan Fields, Scotty Williams,
& Delano Barnett**
Asst. SW&R Managers



Carl Blank
Solid Waste Training & Safety
Specialist



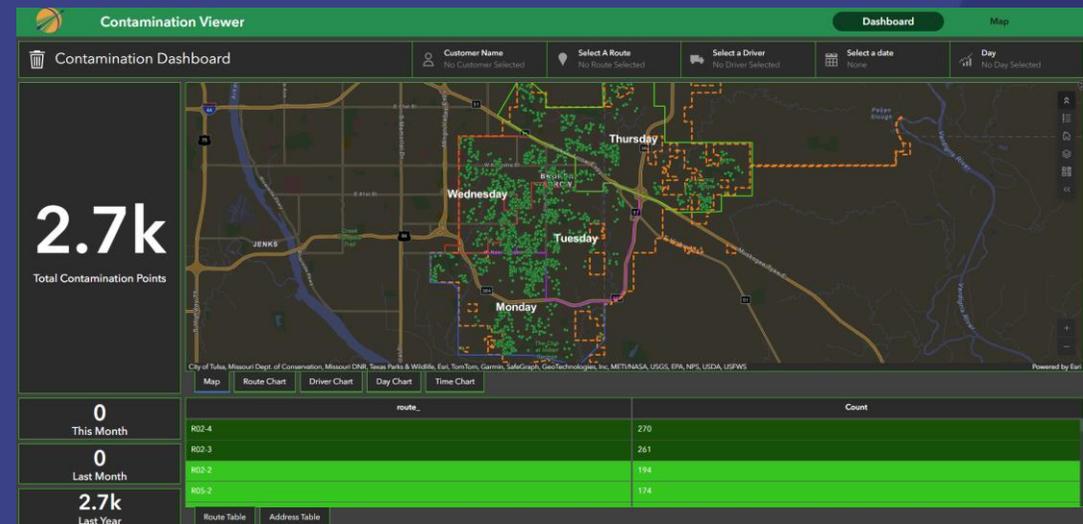
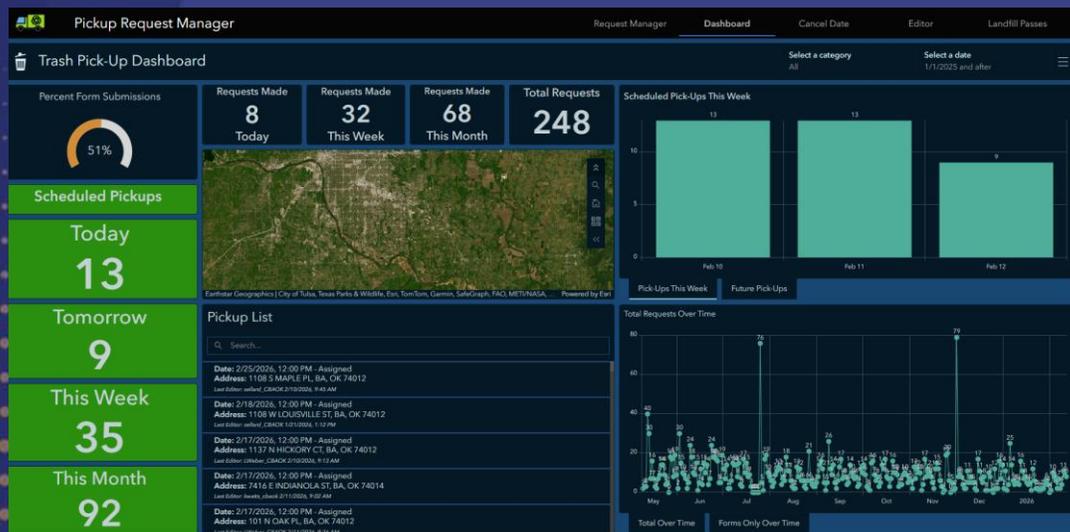
FLEET & EQUIPMENT IMPROVEMENTS

- 12 new assisted side-loading vehicles added to fleet
- New high-visibility driver uniforms issued
- SUV wrapped to continue recycling promotion



OPERATIONS & PROCESS IMPROVEMENTS

- Bulky waste pickup manager launched with 2,075 requests scheduled for the year.
- Digital landfill passes introduced with 116 distributed to residents.
- Contamination Dashboard launched to track recycling contamination.



COMMUNITY ENGAGEMENT OVERVIEW

- **7,000 one-on-one interactions with members of the community**
- **33 outreach and education events that included:**
 - **Broken Arrow City Events**
 - **School Visits**
 - **Community Events**
 - **Collection Events**





TRASH BASH & RECYCLING RALLY

2025

- 29,331 pounds of hard-to-recycle items diverted from the landfill.
- 380 volunteers working to clear over 3,000 pounds of litter from streams and rights-of-way.

2021 - 2025

- Over 163,000 pounds of hard-to-recycle material has been collected over nine events.
- Over 1,200 volunteers have cleared almost 18,000 pounds of litter from streams and rights-of-way.





ACKNOWLEDGEMENTS

- Employee milestones for William Cade (50), Jasper Steele (42), John Keith (25), Chris Anderson (25), & Jeff Tsotsoros (25).
- Michael Spurgeon awarded Recycling Advocate of the Year.
- Everyone that attended community events, strived to make an impact in the city, and participated in our recycling program.



Bill Cade received his 50 year service award with the City of Broken Arrow.



John Keith received his 25 year service award with the City of Broken Arrow.



Jeff Tsotsoros received his 25 year service award with the City of Broken Arrow.



Chris Anderson received his 25 year service award with the City of Broken Arrow.





**Thank you to our team and community!
We are proud to serve Broken Arrow every day!**

