

# Wrecker Service for the City of Broken Arrow Bid 24.124

**Purpose:** Provide towing and storage services for:

- ❑ **Non-Consensual Towing:** Towing and storage at the request of the Police Department, typically involving vehicles removed from public spaces or accident scenes.
- ❑ **City Assets:** Towing and storage of city-owned vehicles and equipment.

# Key Considerations

- Non-Consensual Public Towing & Storage
  - Ensure service providers can manage Police Department-initiated tows.
  - Confirm facilities for secure, accessible storage for vehicles removed from public spaces.
  - Public access for towed vehicles 24/7
  - Additional services offered
- City Towing Services
  - Evaluate competitive bids for city-owned vehicle towing.
  - Assess provider capabilities for large equipment and specialized vehicle needs.

# Observations for City Asset Towing

- 918 Wrecker offer competitive pricing for City owned assets with No Charge for all towing fees under 45 miles for light, medium, and heavy vehicles.
- Storey Wrecker charges higher rates across the categories for City owned assets, with notable costs for towing light, medium, and heavy vehicles.
- Storey Wrecker had no charge for Hook and Winch fees for rollback wrecker trucks compared to 918 Wrecker at \$60.00.
  - 918 Wrecker also charges a fee for rotator services (\$160) and a winch fee (\$100) where Storey as no charges.

# Monthly Rotation Proposed Schedule

- Monthly Assignments:
  - Each wrecker service provider is assigned primary responsibility for one month. This rotation allows each company a dedicated period to cover all call-outs during their assigned month.
- Response Time Standards:
  - Each provider is expected to meet established response times consistently.
  - Periodic monitoring of arrival times and completion of service will be conducted.
- Coverage During High Demand:
  - In case of high-demand periods (e.g., adverse weather, major events), the off-month service providers may be called.
  - The primary provider retains lead during their assigned month.

# Monthly Rotation Proposed Schedule

- **Key Benefits of Monthly Rotation vs Each Call**
  - **Equitable Distribution:** Ensures each provider has an equal share of service opportunities.
  - **Enhanced Efficiency:** Streamlines dispatching by designating a primary provider each month.
  - **Transparency:** Promotes fair competition and accountability among both wrecker service providers.