

**SOLID WASTE & RECYCLING MONTHLY REPORT
MARCH 2026**

Average times for route completion are as follows – KPI <5:00pm

Month	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Trash routes	6:44pm	5:33pm	4:44pm	5:02pm	4:49pm	5:30pm	5:30pm	4:30pm	4:40pm	4:38pm	5:26pm	4:47pm	5:08pm	5:33pm		
Recycle Routes	5:53pm	4:42pm	4:12pm	4:17pm	4:53pm	5:17pm	5:17pm	4:43pm	4:32pm	4:12pm	5:20pm	5:45pm	4:50pm	5:23pm		

Total Tons – KPI Increase Diversion tonnage to 25% of wastes generated

Month	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Trash Tons	2349.79	3092.31	3548.93	3576.01	3440.24	3856.81	3074.6	3159.91	3171.04	2902.14	3716.72	2937.91	2594.72	3319.07		
Recycle Tons	376.58	461.14	525.37	507.89	486.41	527.37	449.03	415.49	397.78	410.01	484.22	318.28	394.85	438.05		

Service Statistics - Routes

Missed Pickups - KPI Less than 50

Month	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Total Missed	78	71	83	123	110	109	140	128	100	75	202	57	83	59		

Average Stops per Month – KPI Average of 800+

Month	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Average	869	840	807	896	843	875	895	851	823	863	917	952	1315	1236		

Total Stops Serviced per Month – KPI 300k+ to include recycling

Month	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Average	229461	330449	348642	365808	358201	406949	342628	382929	384518	345176	418355	388340	504928	545056		

Service Statistics - Carts

Cart Issues – KPI Service customer need with 48 hours of calls

Month	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Trash Cart Delivery	85	115	42	110	113	117	130	118	83	64	63	72	90	79		
Trash Cart Return	4	11	15	17	16	15	17	9	34	8	13	7	7	15		
Recycle Cart Delivery	75	110	48	98	106	95	111	85	99	76	68	76	79	70		
Recycle Cart Return	7	15	15	15	23	13	17	7	12	6	9	17	10	13		

Repairs – KPI reduce damage due to operator

Type	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Wheel	70	63	41	58	77	112	54	63	53	42	21	47	43	49		
Lids	4	5	2	2	7	4	5	7	4	5	6	7	4	6		
Axel	2	1	0	1	2	1	1	3	5	3	1	5	3	4		
Bar	0	0	0	3	27	2	3	2	2	0	3	2	1	2		

NEW PROGRAM – Free Dump Voucher

Type	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26	Mar 26	Apr 26	May 26
Voucher Supplied	32	103	137	119	126	113	114	111	116	108	116	103	115	185		
Voucher Used	28	85	100	123	97	107	88	96	96	98	84	68	74	121		