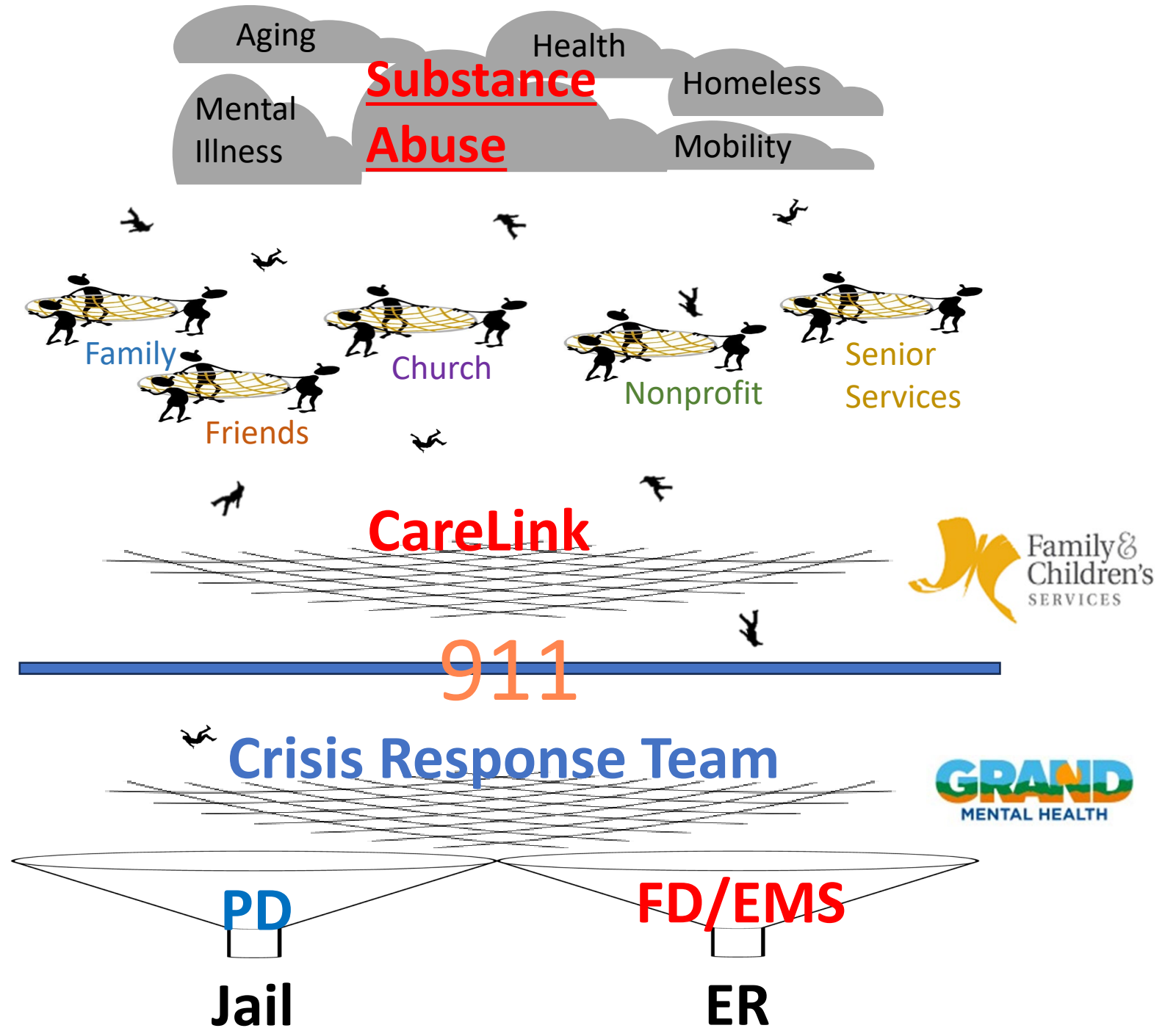


Crisis Prevention and Mitigation

A Collaborative Approach to Improve the Quality
of Life for High-Risk Community Members



Crisis Cycle (revisited)





Crisis Prevention

- Carelink Navigation Program
 - Collaboration with Family and Children Services



CareLink Navigation

- Meet our Navigator
 - Riley Koth
 - Case work process



CareLink Navigation

Primary Referral Reason

High Utilizer

Medical

Mental Health

Housing

Substance

Safety

Services

Clinical care

Mental health services

Food bank/food stamps

In-home care

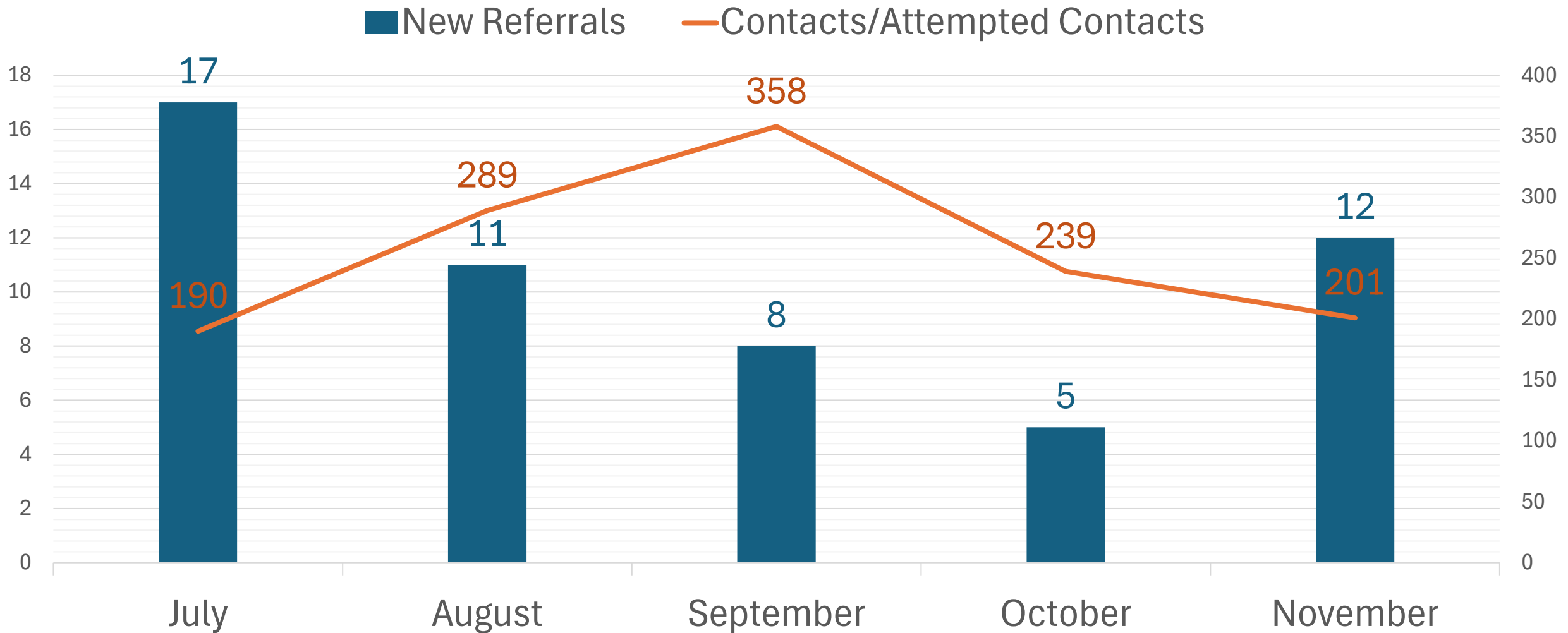
Legal

Parenting

Substance treatment

Transportation

CareLink Navigation



CareLink Navigation



CareLink Navigation

- Cost
 - FREE
 - (for now)





Crisis Mitigation

- Crisis Response Team (CRT)
 - Collaboration with Grand Mental Health



Crisis Response Team

Second Shift

Officer Tyson and Mick Wood

0700-1700 hours



Crisis Response Team

Third Shift

Officer Yarbrough and Katelynn Ray

1500-0100 hours



BAPD – Crisis Response Team – 120 Day Update

Second Shift – 0700-1700

Month	Referral	CFS	Follow-up	Avoid	Crisis	Comm / Outreach	EPC	Sent 10-8	Substance Abuse	Home less	New	Grand clt	Opiod
Jan-24													
Feb-24													
Mar-24													
Apr-24													
May-24													
Jun-24													
Jul-24													
Aug-24		21	40	0	8	0	4	14	8	5	2	1	0
Sep-24		29	31	1	8	14	4	26	11	8	4	4	4
Oct-24		35	35	0	10	29	4	31	4	9	3	2	3
Nov-24	15	31	23	1	7	17	3	16	1	7	0	0	0
Dec-24													
TOTAL	15	116	129	2	33	60	15	87	24	29	9	7	7

	Referral from Officer or Community Partner
	Call for service
	Follow-up
	Avoided arrest or Hospitalization.
	Crisis response calls.
	Community Outreach
	EPC occurred.
	Other officers were put 10-8.
	Substance Abuse
	Homeless
	New to service.
	Grand client.
	Opioid related call.

BAPD – Crisis Response Team – 120 Day Update

Third Shift – 1500-0100

Month	Total Calls	Follow up	Avoid	Crisis	Comm	EPC	Sent 10-8	Opioid	Homeless	New	Grand dt
Jan-24											
Feb-24											
Mar-24											
Apr-24											
May-24											
Jun-24											
Jul-24											
Aug-24	14	7	0	4	0	3	8	0	0	4	1
Sep-24	70	15	14	19	2	5	36	0	3	6	3
Oct-24	84	7	7	30	1	13	45	2	4	2	4
Nov-24	51	6	21	25	2	4	30	0	3	2	3
Dec-24											
TOTAL	219	35	42	78	5	25	119	2	10	14	11

- Total Calls
- Follow-up or involved meeting a case management need.
- Avoided arrest or Hospitalization.
- Crisis response calls.
- Community policing; a need in the community was met or homelessness addressed
- EPC occurred.
- Other officers were put 10-8.
- Opioid related call.
- Person was homeless.
- New to service.
- Grand client.

BAPD – Crisis Response Team – 120 Day Update

Total Program Impact

- Enhanced services to community members
- Allows other officers to be cleared to answer calls for service
- Total CRT Calls for Service – 335 Total Calls
 - 40 persons taken into protective custody
 - 23 community members have accepted services to better their lives
 - Assisted 18 other members that were already Grand MH Clients
 - Assisted on 39 calls reference homelessness
 - Substance abuse issues/crisis - 33 citizens

Lessons Learned

- Challenges - Staffing
- Benefits – Success Stories

