

June 16, 2017

Casco Industries, Inc.
Attn: Terry Graham
Scott Becker
3601 Northwest 10th Street
Oklahoma City, OK 73107

CERTIFIED RETURN RECEIPT REQUESTED

Dear Mr. Graham and Mr. Becker:

Casco Industries, Inc. (Casco) was the successful bidder on 110 Self-Contained Breathing Apparatus (SCBA) and pertinent accessories/equipment. As you are aware Broken Arrow Firefighters have had numerous documented problems with the SCBA's. The faulty SCBA's present undue risks to both the City of Broken Arrow firefighters and citizens they serve. For this reason, the City is returning all apparatus, accessories and equipment and terminating its relationship with CASCO.

On March 15, 2017, Training Officer Bryan Myrick notified Terry Graham with Casco of the multiple SCBA failures, including firefighters experiencing PASS false alarms and causing the SCBA packs to lock out. Officer Myrick sent video footage displaying this issue to Mr. Graham. CASCO failed to respond to 9 of the 25 SCBA malfunctions. On March 21, 2017, Mr. Myrick contacted MSA, the manufacturer headquarters, and was told that they had not been informed of this issue but that it would be resolved.

On March 25, 2017, you both came to the City's training facility and replaced control modules on three (3) SCBA's (pack 102, 105, 117). By March 29, 2017, another SCBA had a false alarm and SCBA pack 105 had another false alarm even with the newly installed control module. That same day, you returned to the training center to discuss these issues. You informed Officer Myrick that there were a batch of SCBA's "out there that this was happening to" and you didn't know how to fix it at this time, but you were on top of the issue." You advised Officer Myrick to continue to pull batteries out of the SCBA's and reset them.

On April 18, 2017, Officer Myrick discussed the various above outlined issues with Nick Blymiller and Bill Frank from MSA headquarters. Officer Myrick was informed that they were working with the alarm issues and were trying to figure out why the SCBA's were alarming.

On May 9, 2017, Officer Myrick notified Mr. Graham with Casco that three of the SCBA's were displaying different error codes. These error codes occurred while the cadets were experiencing intermittent air flow through the regulator during a live flashover training simulation.

Additionally, a full alarm alert occurred with pack 124 and this unit had previously been replaced. Notification was also provided regarding issues with the masks. Cadets were experiencing issues with the exhalation valves in which the cadets had to breath forcefully into the mask to obtain air flow back through the 2nd stage regulator.

The instant situation is wholly unacceptable and places City Firefighters at risk. As outlined above, the SCBA's delivered by your company are not free from defects in material and workmanship. Not only are there serious problems with the units Casco has failed to provide the SCBA's within the deadlines set forth in the bid documents. As such, Casco is in breach of terms of the bid specifications and purchase order. As a result, the City is terminating the purchase order and returning all SCBA's and compatible components.

Truly Yours,

Beth Anne Childs
City Attorney