



July 17, 2025

Stephen Bradley
Communications Center Director
1101 N 6th Street
Broken Arrow, OK 74012

Dear Mr. Bradley,

Pursuant to your request to refresh your EXACOM HindSight H4 Recorder system to continue full support and update the OS and system software, please see the following Sole Source justification.

EXACOM is the developer and manufacturer of the HindSight H4 Recorder. As the manufacturer, Exacom is the only source for feature upgrades to the proprietary software composing the recording system.

EXACOM is committed to providing ongoing software development, maintenance and hardware support for the HindSight series product line. We maintain a stock of spare parts and provide technical support backed up by the HindSight product development team. We further complement our national support program through a coordinated network of local service providers, to facilitate responsive on-site service and maintenance.

Please contact me if you require any additional information regarding EXACOM products.

Respectfully,

Jim Zaleta

Jim Zaleta
Regional Sales Manager
Melbourne, FL
Phone: 321-576-4716
Email: Jim.Zaleta@exacom.com