



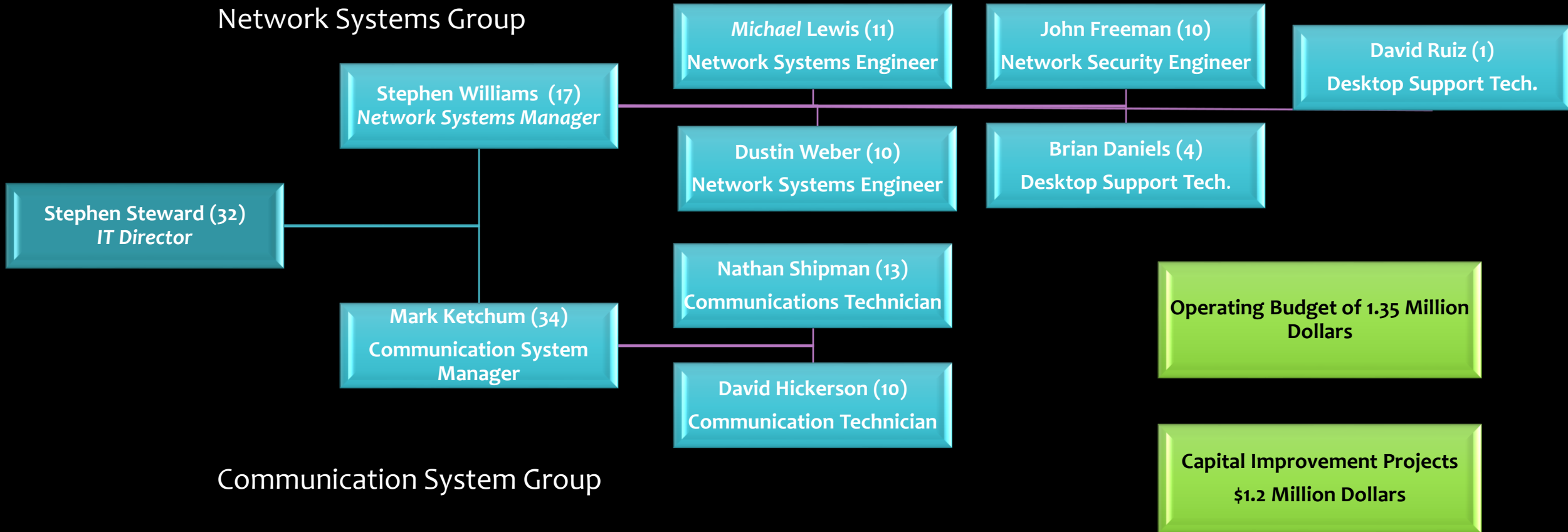
Information Technology Department


City of Broken Arrow

Information Technology Department Responsibilities

- The Information Technology Department (IT) is a service Department to all other Departments and Divisions within our organization.
- Our customers are City employees.
- We are responsible for the operation and maintenance of the City's computer systems, telecommunications, and related electronic equipment.

City of Broken Arrow Information Technology Department





From the beginning, City Management has had a global approach to IT for our organization. This has allowed us to standardize hardware and software applications for each Department.

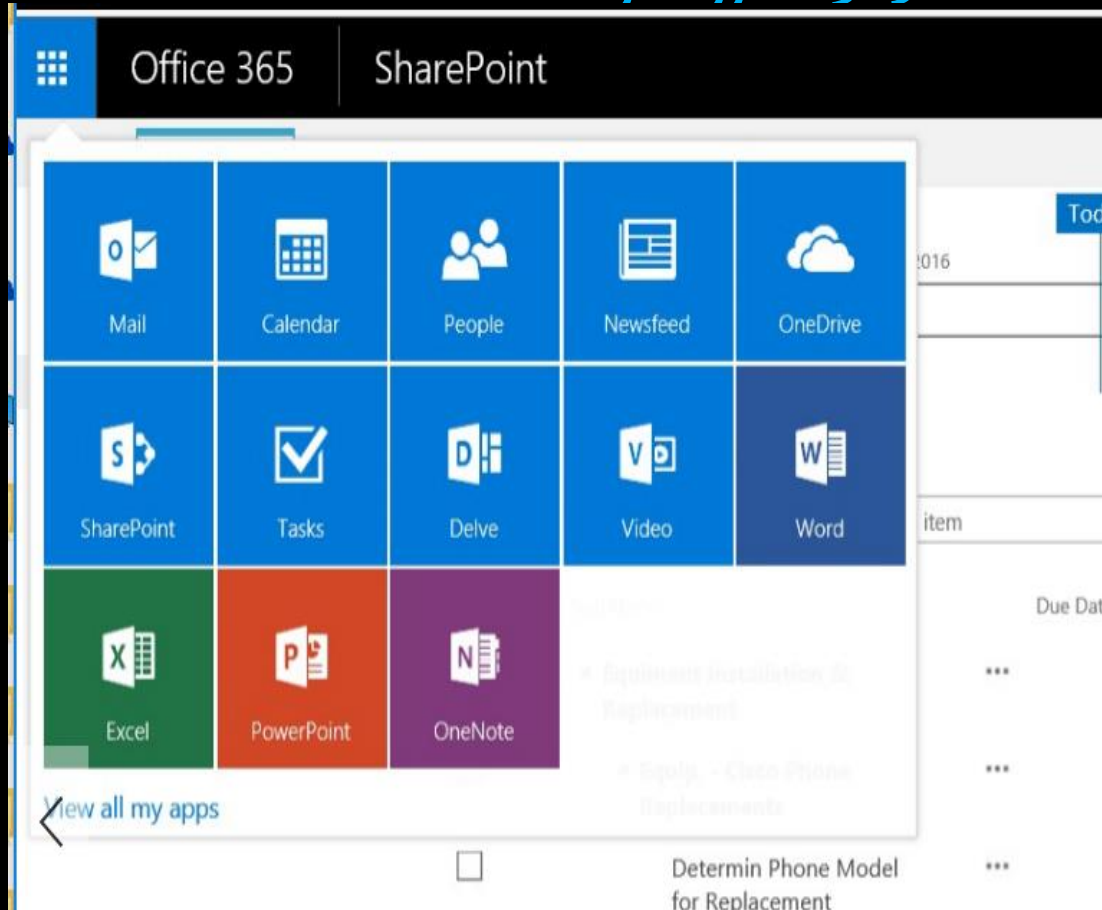
Microsoft Suite of Applications
HTE/SunGard Applications

CISCO Switches
Dell Servers

Microsoft Software:

One of our most important accomplishments this year was moving our Microsoft Software Applications to the Cloud

Microsoft Office 365



Benefits

- No more E-Mail servers to maintain !
- Access from anywhere (Desktop, Laptop, Tablet or Phone) all you need is connection to the Internet
- Increase Productivity. Provides new applications that facilitate sharing information, project management and streamlines communication.
- SharePoint, OneNote, OneDrive, Skype for Business
- Email are 50gb mailboxes and unlimited archiving.

SunGard Enterprise Resource Planning Software (ERP)

July 1992 – Completed extensive RFP process for a ERP Solution

- Financial Accounting
- Human Resources
- Community Development
- Utilities and Public Works
- Police
- Fire
- E-Government

We have been a SunGard customer for 25 years.
Good run but its time to look to the future.....

Request for Proposal for an Enterprise Resource Planning (ERP) Consultant

- Perform a Review of Application use and “Needs Assessment” for all Departments
- Examination of current business practices and processes and recommendations for change
- Conducting the analysis for, and the development of, an RFP to procure an ERP solution for the City
- Assisting in the evaluation of proposals, shortlisting the top five (5) vendors
- Selection of an ERP vendor and advising the City throughout the procurement process for the ERP solution
- Project Coordination
- Assisting the City in the execution of the final contract resulting from the RFP process
- Advising the City in the development and execution of change management processes throughout the life of the ERP project

Network Group By the Numbers...

- Process on average 350 Help-Desk Request each month
- Provide On-Call support for our 24 x 7 Public Safety users
- Manage over 50 virtual servers between redundant Hyper-V servers
- Defend against malware, ransomware and network attacks
- Perform backups of servers and data



Network Group By the Numbers...

We support over 700 users

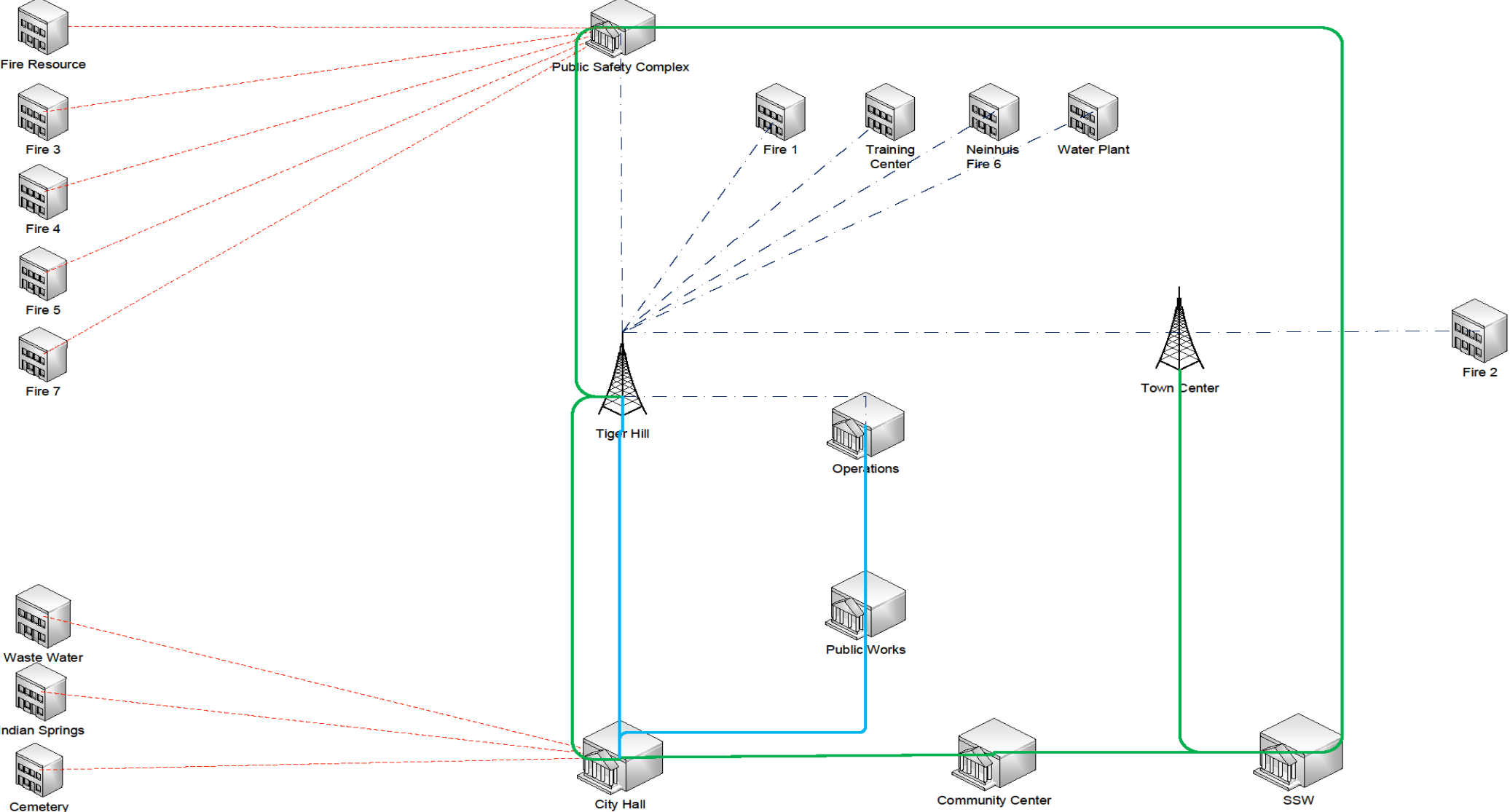
- (Which includes over 100 Mobile Fire and Police users)



23 Facilities



City of Broken Arrow



Fiber Ring 1
Fiber Ring 2
Wireless Networks
VPN Networks

Communications Group By the Numbers...

Facility Security:

Door access control – 23 Facilities

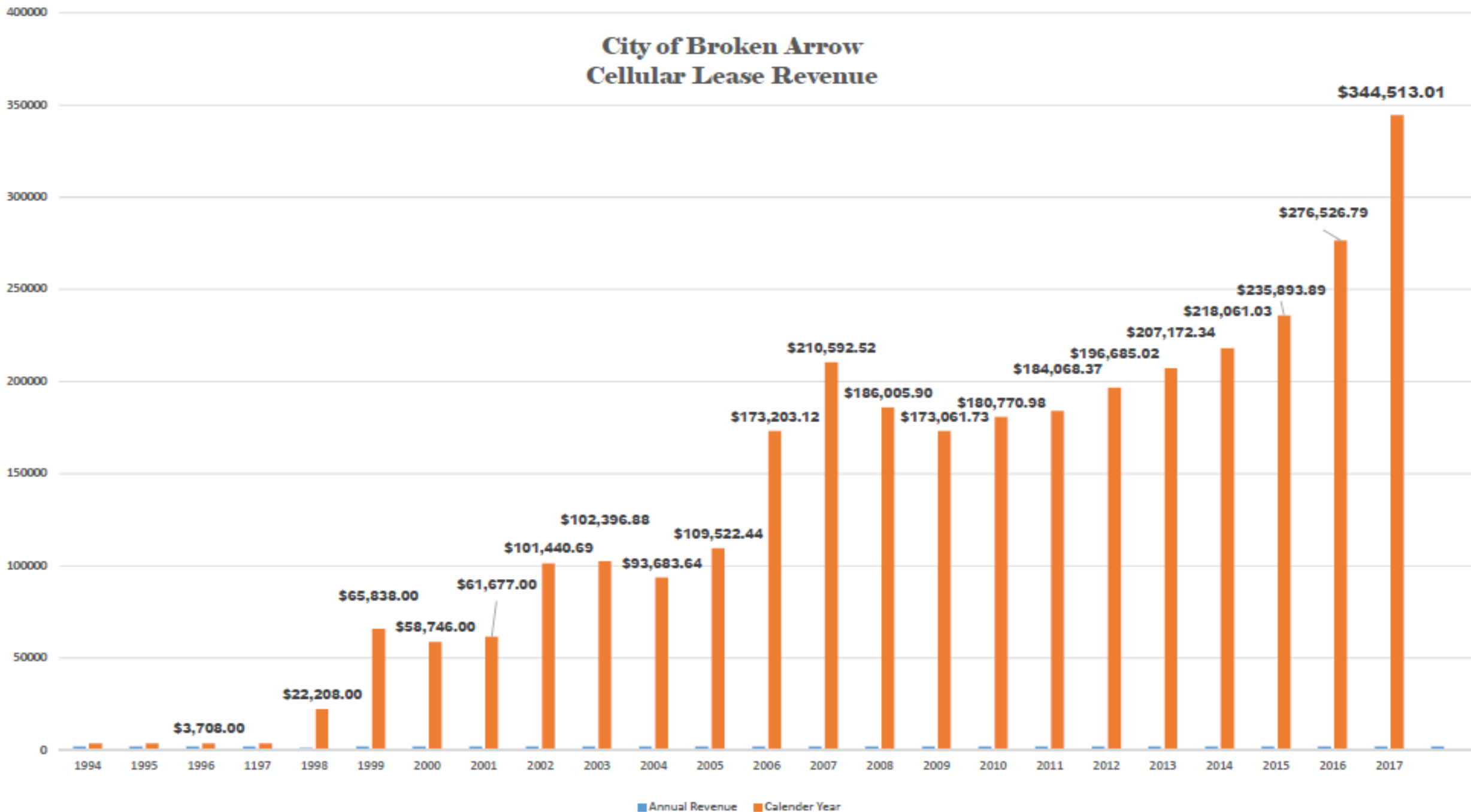
Video camera security – 186 video cameras

Fire and burglar alarms

Manage Cellular leases for cell vendors on our towers and City Property



City of Broken Arrow Cellular Lease Revenue



Communications Group By the Numbers...

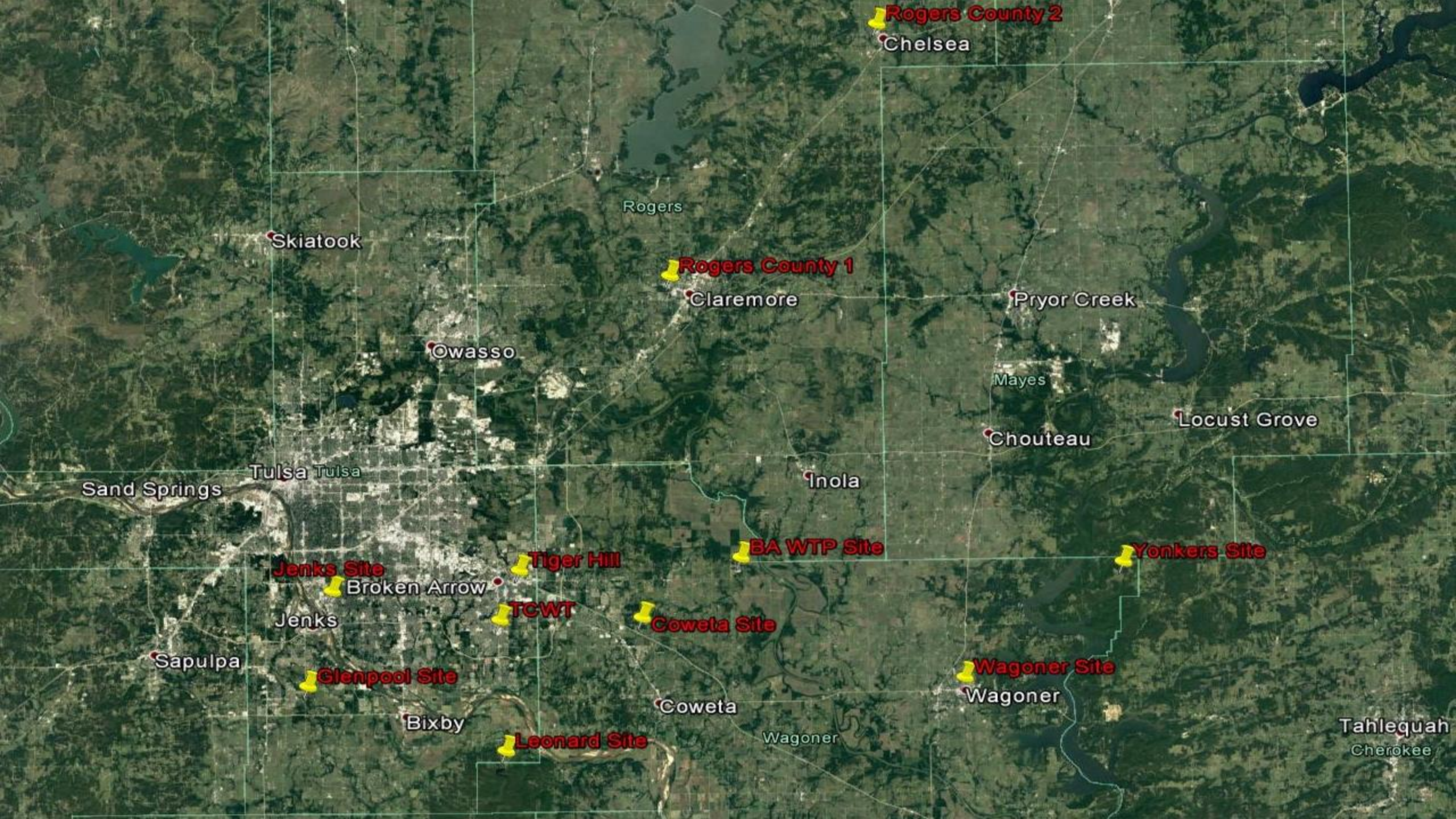


We have a REGIONAL APPROACH
to our Harris Radio System

Support over **2000** users!

Police – Fire – Non-Public Safety
Users





Rogers County 2

Chelsea

Rogers

Skiatook

Rogers County 1

Claremore

Pryor Creek

Owasso

Mayes

Locust Grove

Chouteau

Sand Springs

Tulsa Tulsa

Inola

BA WTP Site

Yonkers Site

Jenks Site

Tiger Hill

Broken Arrow

TCWT

Coweta Site

Jenks

Sapulpa

Glenpool Site

Wagoner Site

Wagoner

Bixby

Leonard Site

Coweta

Wagoner

Tahlequah

Cherokee

Questions?

