

Broken Arrow Police & Fire

Crisis Response Team | Care Link Navigation Program

Presented by: Assistant Chief Mark Steward & Maj. Stephen Garrett



Why Two Programs?

- > Different clientele with different needs
- > Original thought was to have large overlap, not the case
- > PD responds to homelessness, public facing scenes
- > FD responds to homes where needs are less visible
- > Occasionally includes
Emergency Protective Custody
(EPC)



Crisis Response Team – Mission Statement

The Broken Arrow Police Crisis Response Team (CRT) works in partnership with mental-health professionals to deliver compassionate and effective responses to individual in crisis. We connect community members with the services and support they need to enhance safety, well-being, and quality of life.



Crisis Response Team – Calls for Service

- Mental Health Calls
- Substance Abuse Services
- Domestic Disturbance
- Homelessness
- Veteran Services
- Counseling + Connections to Care



Current Police Model

- > Two Teams – Police Officer and Care Coordinator
 - > Team One – Monday – Thursday 7am – 5pm
 - > Team Two – Tuesday – Friday 12p - 10p



Crisis Response Team – Statistics

Month	Referral	CFS	Follow-up	Comm / Outreach	Homeless	Crisis	EPC	Substance Abuse	Opioid	Avoid arrest/hospital	Veterans	CREOKS Referral	Jail Outreach
1/25	5	77	30	13	14	35	6	8	6	25	3	0	0
2/25	6	68	31	17	12	24	6	7	4	15	4	0	0
3/25	19	98	47	27	22	45	7	10	8	35	4	0	0
4/25	16	87	25	5	12	48	12	18	3	34	0	0	0
5/25	13	49	24	18	9	21	5	15	4	15	1	0	0
6/25	11	46	13	5	5	11	6	9	2	1	1	0	0
7/25	31	111	62	24	22	75	21	26	5	36	3	0	0
8/25	20	65	54	25	19	44	11	19	5	34	3	0	9
9/25	23	98	62	11	17	39	14	24	4	19	3	0	0
10/25	14	160	78	17	10	45	11	16	5	46	2	17	8
11/25	12	155	75	17	13	54	10	16	9	40	3	15	6
12/25	14	175	91	12	13	44	9	23	1	22	8	23	6
Total	184	1189	592	191	168	485	118	191	56	322	35	55	29



Crisis Response Team – Success Stories

CK – Disabled Vet, ER Nurse during COVID pandemic. PTSD and 4 suicide attempts. BAPD and CREOKS implemented comprehensive family centered plan. Services for husband and children as well. 12 calls in 2024 for crisis related issues. Zero calls in 2025 and zero suicide attempts. Still in trauma-based therapy.

M - 9-year-old with ODD and ADHD. Physically and verbally assaultive toward mother. Multiple 911 calls for domestic disturbances. Established rapport with M, plan implemented with counseling services. Since intervention by CRT, school and parents report much better behavior, no suspensions, and no calls for service at residence.



Current Fire Model

- > One full-time Master's level case worker
- > One part-time Bachelor's level case worker



Care Link Navigation Statistics

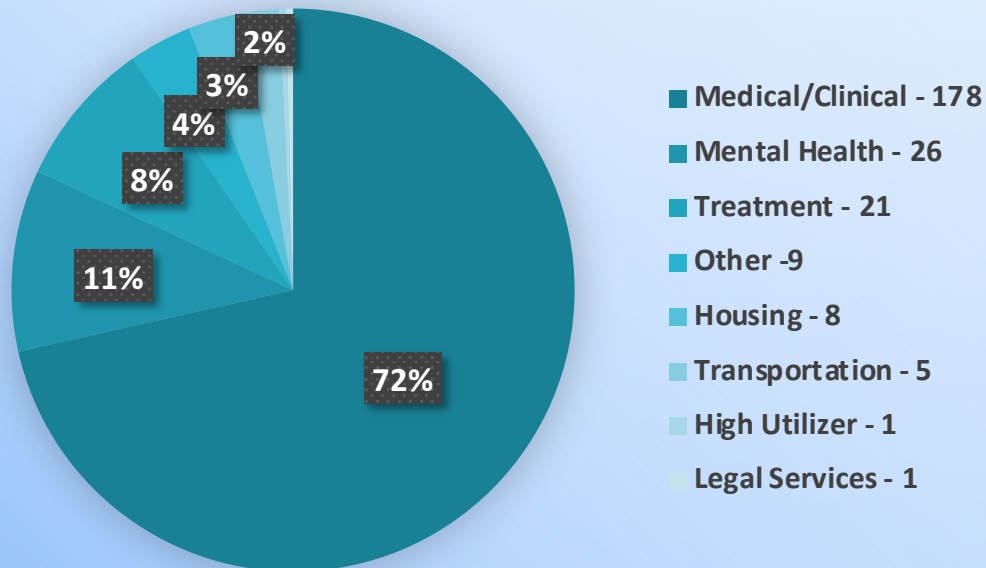
Events: 2516

Cases: 254

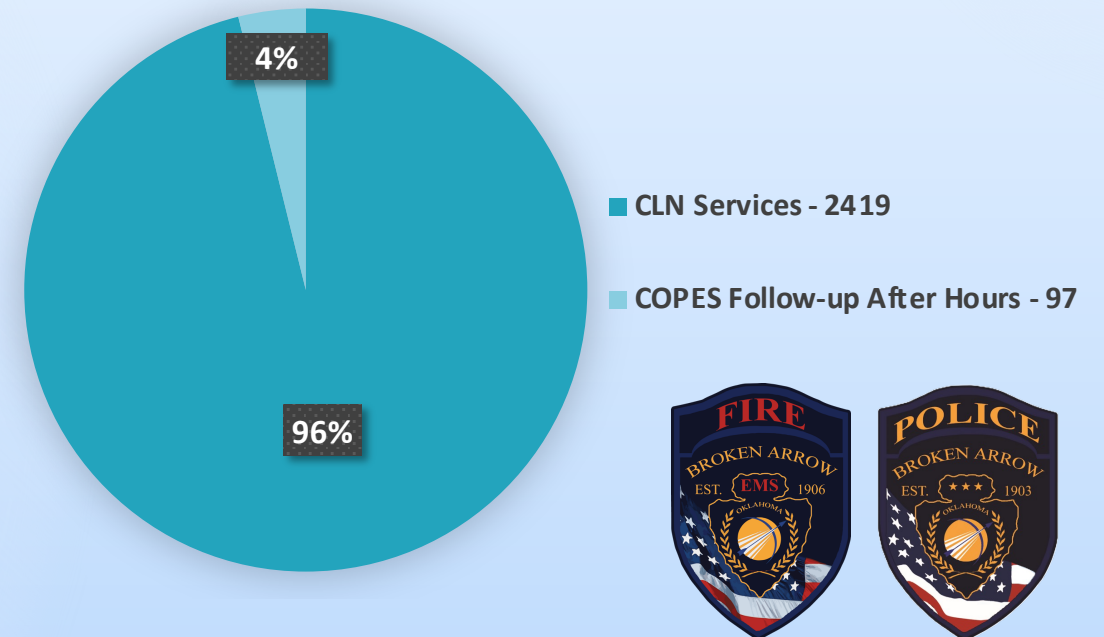
Distinct Clients: 239
Per month: 21.1

Contacts after hours: 97

Reason for Referral



Contacts Provided During & After Hours



Funding Source

> Opioid Abatement Settlement Fund



Success Stories

