

SOLID WASTE & RECYCLING MONTHLY REPORT
MAY 2024

Average times for route completion are as follows – KPI <5:00pm

Month	Feb 23	Mar 23	Apr 23	May 23	Jun 23	July 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24
Trash routes	5:01PM	5:13PM	5:38pm	5:34pm	5:28pm	6:26pm	6:28pm	5:54pm	5:49pm	5:50pm	5:26pm	5:04pm	5:40pm	6:20pm	6:07pm	5:35pm	
Recycle Routes	4:27pm	4:49PM	5:14pm	5:04pm	5:02pm	5:38pm	5:38pm	5:23pm	5:19pm	5:35pm	5:16pm	5:00pm	5:13pm	5:10pm	5:22pm	4:39pm	

Total Tons – KPI Increase Diversion tonnage to 25% of wastes generated

Month	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May24	Jun 24
Trash Tons	2473.46	2674.33	2912.47	3565.08	3761.01	3201.02	3350.21	2569.36	2774.42	3281.97	2682.89	2854.26	2525.79	2996.45	3362.27	3603.35	
Recycle Tons	348.40	445.57	355.96	476.06	363.44	495.73	426.67	359.07	407.64	421.33	424.52	303.16	404.35	393.97	440.04	535.04	

Service Statistics - Routes

Missed Pickups - KPI Less than 50

Month	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23
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Service Statistics - Carts

Cart Issues – KPI Service customer need with 48 hours of calls

Month	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May24	Jun 24
Trash Cart Delivery	70	77	47	146	195	99	95	24	41	70	77	101	74	84	93	120	
Trash Cart Return	11	5	7	13	18	12	6	12	13	17	12	8	12	9	17	8	
Recycle Cart Delivery	137	65	97	122	137	98	82	28	16	71	76	67	89	72	65	95	
Recycle Cart Return	8	6	7	21	17	19	6	16	12	16	5	12	8	13	23	13	

Repairs – KPI reduce damage due to operator

Type	Feb 23	Mar 23	Apr 23	May 23	Jun 23	July 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May24	Jun 24
Wheel	37	53	18	24	30	37	46	31	22	20	15	34	46	15	35	30	
Lids	2	2	1	2	3	5	2	1	2	3	0	4	2	2	5	1	
Axel	1	0	0	0	0	5	11	0	0	0	0	1	1	0	1	7	
Bar	2	4	2	0	6	4	9	20	3	6	3	6	1	0	21	12	