

			Scope of Services Proposal									
			Prepared for:	Broken Arrow, OK					Quote issued		3/28/2016	
746 Chapel Street, 3rd Floor, New Haven, CT			Population:	103,500					Valid		30 days	
			Price bracket:	104,000								
PACKAGES												
REQUEST				WORK				ADDITIONAL				
Citizen Users		1.00%		Internal Users		6		Engage		1		
Base Price		\$848 /month		Base Price		\$424 /month		Analyze		1		
\$/ Citizen		\$1.00 /month		\$/ Gov User		\$20 /month		Modules		\$424 /month		
Request : External Communication Tools <ul style="list-style-type: none"> • Unlimited government users • Unlimited external request categories • External status updates and comments • Call taker interface • SeeClickFix iOS and Android apps • Website and Facebook widgets • All future Request improvements 				Work : Internal Communication Tools <ul style="list-style-type: none"> • Unlimited internal work categories • Internal commenting and @mentions • Assignment and priority • SLAs and email routing • iOS and Android field mobile apps • Custom Field Apps (w/ 10+ users) • All future Work improvements 				Engage <ul style="list-style-type: none"> • Custom iOS and Android Apps • Citizen notifications • Mobile Content Management • All future Engage improvements 				
								Analyze <ul style="list-style-type: none"> • Insight analytics tool • All future Analyze improvements 				
QUOTE												
	\$/ Citizen	\$/ Worker	Request	Work	Engage	Analyze	List	Monthly Cost	Annual Cost*	Annual Savings		
5 Year Contract	\$0.70	\$14.00	\$1,573	\$508 Waived	\$297	\$297	\$3,275	\$2,166	\$25,993	\$13,307		
**Payment for Broken Arrow, OK deferred until July 1, 2016.												
Terms & Conditions		http://legal.seeclickfix.com/terms-and-conditions/										
SeeClickFix and the City of Broken Arrow have caused this Contract to be executed as of the date signed by the City of Broken Arrow, which will be the Effective Date.												
SeeClickFix				City of Broken Arrow, OK								
Name:				Name:								
Title:				Title:								
Date:				Date:								
Signature:				Signature:								

CITY OF BROKEN ARROW ADDENDUM TO THE SECLICKFIX AGREEMENT BETWEEN SECLICKFIX, Inc. AND THE CITY OF BROKEN ARROW

Notwithstanding anything contained in the Agreement to which this Addendum is attached, the following definitions, terms and conditions, including any other provisions listed in the Addendum, shall control to the exclusion of any different or contrary statement contained anywhere else in the Agreement.

Term and Pricing

The term of this Agreement shall be 12 months from the Effective Date and shall be renewable on an annual basis by agreement of the parties.

Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of Oklahoma without regard to the conflicts of laws or rules of any jurisdiction.

Annual Appropriation

The City of Broken Arrow shall not budget any funds to cover any contingent liabilities contained in this Agreement.

Dated this ____ day of _____, 2016.

SeeClickFix, Inc.


Signature

Kevin Crook
Printed Name

VP Finance
Title (Must be RSM)

City of Broken Arrow, Oklahoma

Signature: City Manager

Printed Name

APPROVED AS TO FORM:

Kimberly Slinkard, Assistant City Attorney