

SOLID WASTE & RECYCLING MONTHLY REPORT
NOVEMBER 2025

Average times for route completion are as follows – KPI <5:00pm

Month	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26
Trash routes	5:41pm	6:10pm	5:48pm	6:44pm	5:33pm	4:44pm	5:02pm	4:49pm	5:30pm	5:30pm	4:30pm	4:40pm	4:38pm			
Recycle Routes	4:41pm	5:38pm	4:56pm	5:53pm	4:42pm	4:12pm	4:17pm	4:53pm	5:17pm	5:17pm	4:43pm	4:32pm	4:12pm			

Total Tons – KPI Increase Diversion tonnage to 25% of wastes generated

Month	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26
Trash Tons	2928.42	3113.63	2964.74	2349.79	3092.31	3548.93	3576.01	3440.24	3856.81	3074.6	3159.91	3171.04	2902.14			
Recycle Tons	432.91	510.20	436.94	376.58	461.14	525.37	507.89	486.41	527.37	449.03	415.49	397.78	410.01			

Service Statistics - Routes

Missed Pickups - KPI Less than 50

Month	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26
Total Missed	75	96	94	78	71	83	123	110	109	140	128	100	75			

Average Stops per Month – KPI Average of 800+

Month	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26
Average	793	827	864	869	840	807	896	843	875	895	851	823	863			

Total Stops Serviced per Month – KPI 300k+ to include recycling

Month	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26
Average	304616	342557	342346	229461	330449	348642	365808	358201	406949	342628	382929	384518	345176			

Service Statistics - Carts

Cart Issues – KPI Service customer need with 48 hours of calls

Month	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26
Trash Cart Delivery	100	70	88	85	115	42	110	113	117	130	118	83	64			
Trash Cart Return	8	9	22	4	11	15	17	16	15	17	9	34	8			
Recycle Cart Delivery	82	77	65	75	110	48	98	106	95	111	85	99	76			
Recycle Cart Return	8	12	14	7	15	15	15	23	13	17	7	12	6			

Repairs – KPI reduce damage due to operator

Type	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26
Wheel	56	74	19	70	63	41	58	77	112	54	63	53	42			
Lids	4	5	5	4	5	2	2	7	4	5	7	4	5			
Axel	2	7	1	2	1	0	1	2	1	1	3	5	3			
Bar	4	5	7	0	0	0	3	27	2	3	2	2	0			

NEW PROGRAM – Free Dump Voucher

Type	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Aug 25	Sep 25	Oct 25	Nov 25	Dec 25	Jan 26	Feb 26
Voucher Supplied	99	65	41	32	103	137	119	126	113	114	111	116	108			
Voucher Used	91	60	42	28	85	100	123	97	107	88	96	96	98			