

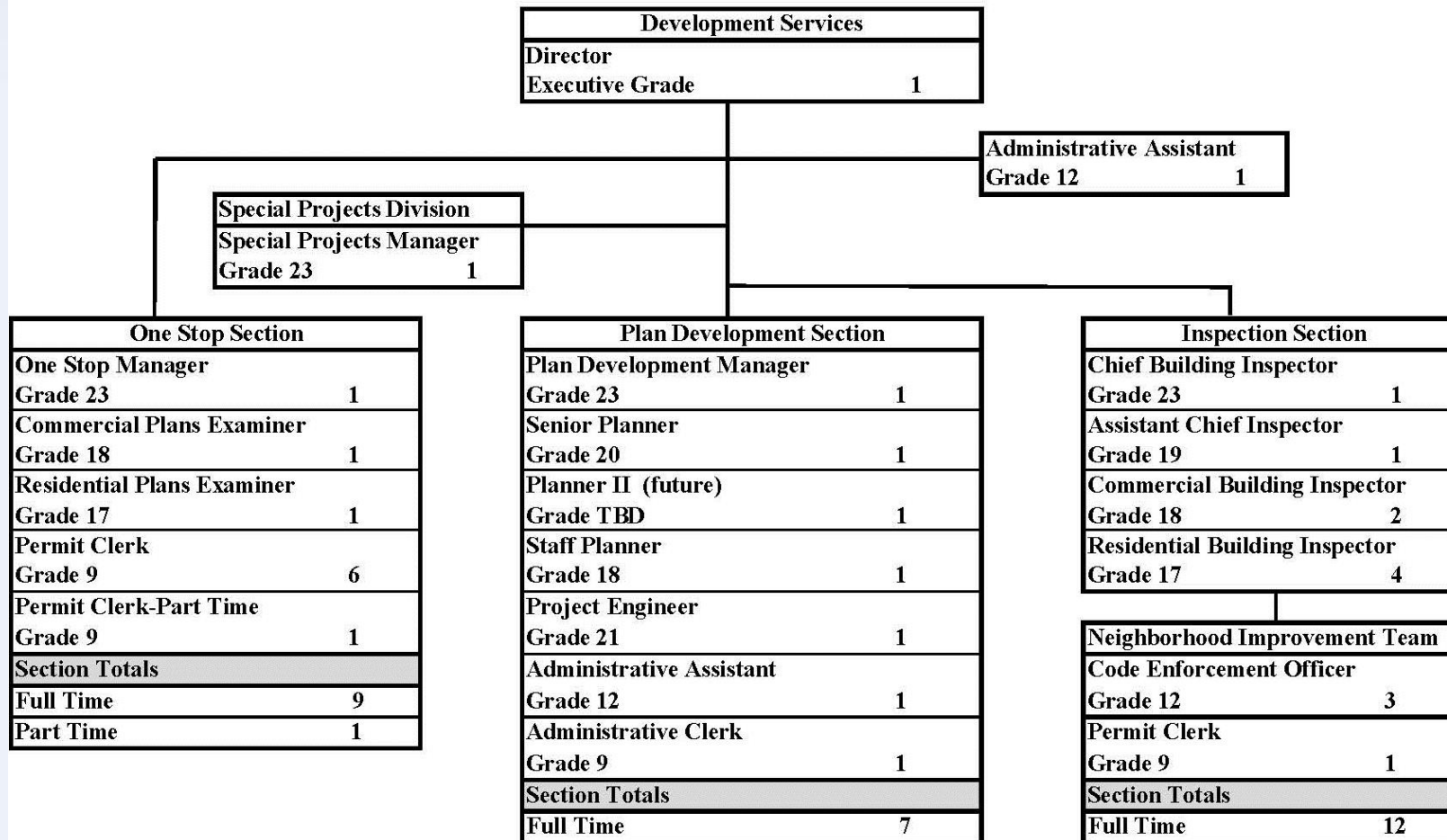
# DEVELOPMENT SERVICES

**Michael W. Skates, P.E., CFM**  
**Development Services Department**  
**City of Broken Arrow**





**CITY OF BROKEN ARROW - DEVELOPMENT SERVICES DEPARTMENT  
PROPOSED FY 2017**



# WHAT IS DEVELOPMENT SERVICES?

Development Services is a department that has the sole purpose to provide “*cradle to grave*” support for the processes involving residential and commercial development within the City.



# DIVISIONS

## **One Stop Division**

Provide one-stop service and processing of building plan reviews, permits & licenses to developers, builders and citizens.

## **Building Inspection Division**

Perform building, mechanical, electrical and plumbing inspections and provide Certificates of Occupancy for commercial and residential properties; and Code Enforcement of nuisance complaints.

## **Plan Development Division**

Process comprehensive plan and zoning requests, plats, site plans and ensure development in accordance with the Comprehensive Plan.

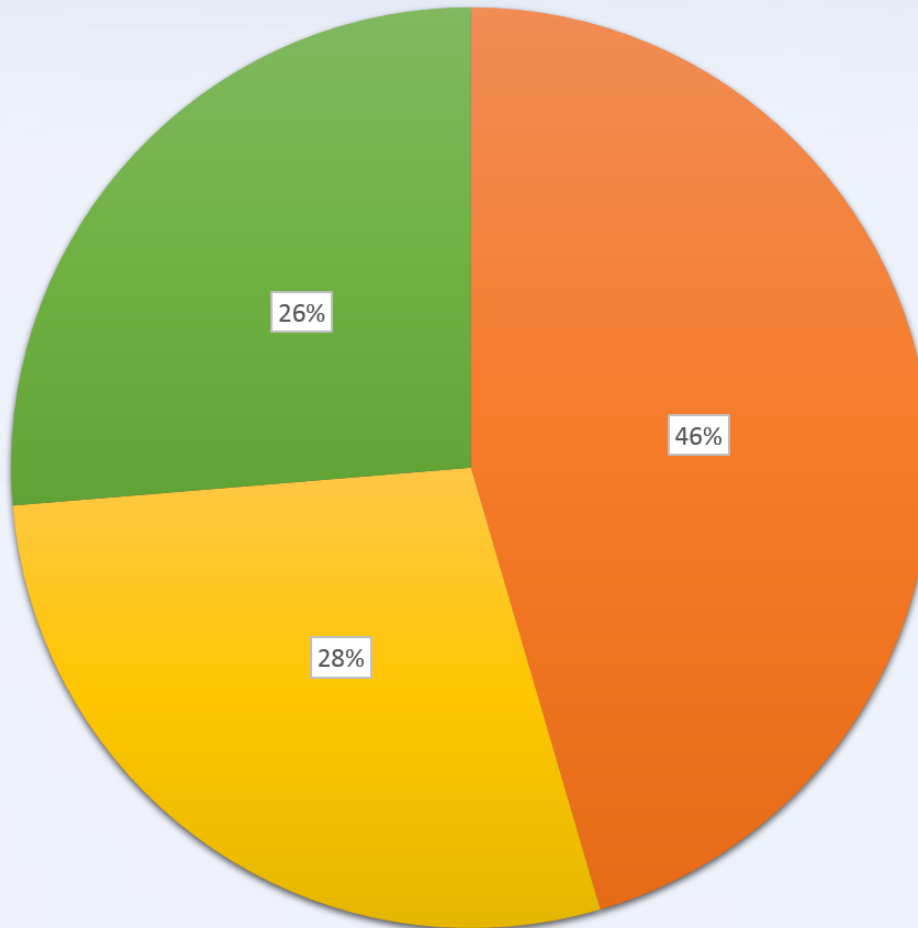
## **Special Projects Division**

Oversees and manages efforts for special projects associated with Development or from other City departments as the point of contact.





## July 2016-June 2017



■ One Stop ■ Inspections ■ Planning

### 6-Month Budget

One Stop = \$530,675

Inspections = \$329,521

Planning = \$307,122

### Projected Year-End Budget

One Stop = \$1,061,000

Inspections = \$660,000

Planning = \$615,000



# DEPARTMENT ENVIRONMENT

- “How can we help” attitude
- “Streamline thinking” mentality
- Efficient and Effective Approach
- Strategic Vision
- Train Staff (Multi-task and Software)
- Create a vibrant culture system
- Clean & orderly “visual” workplace
- Empower employees

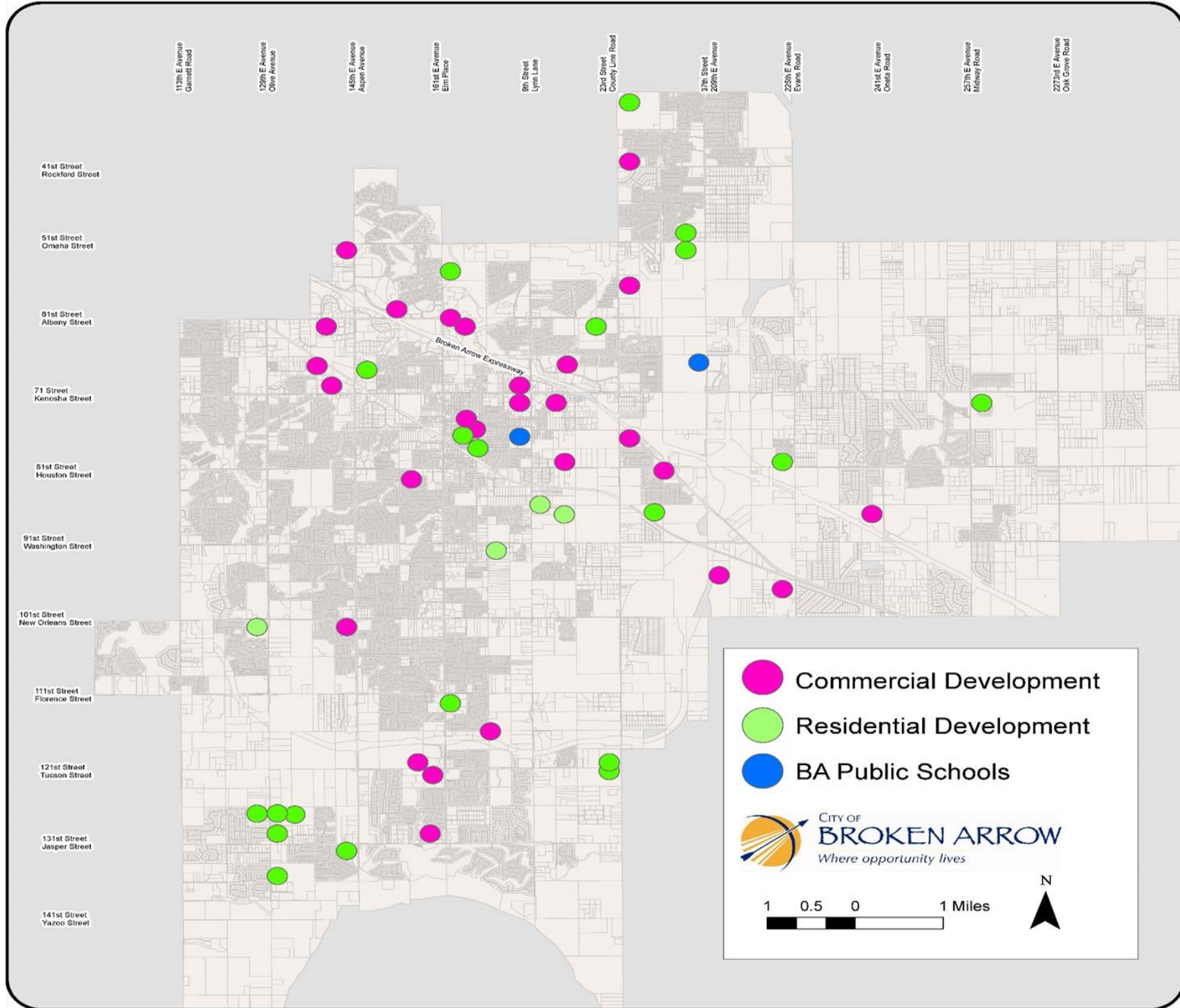


# ADVANTAGES OF DEVELOPING IN BROKEN ARROW

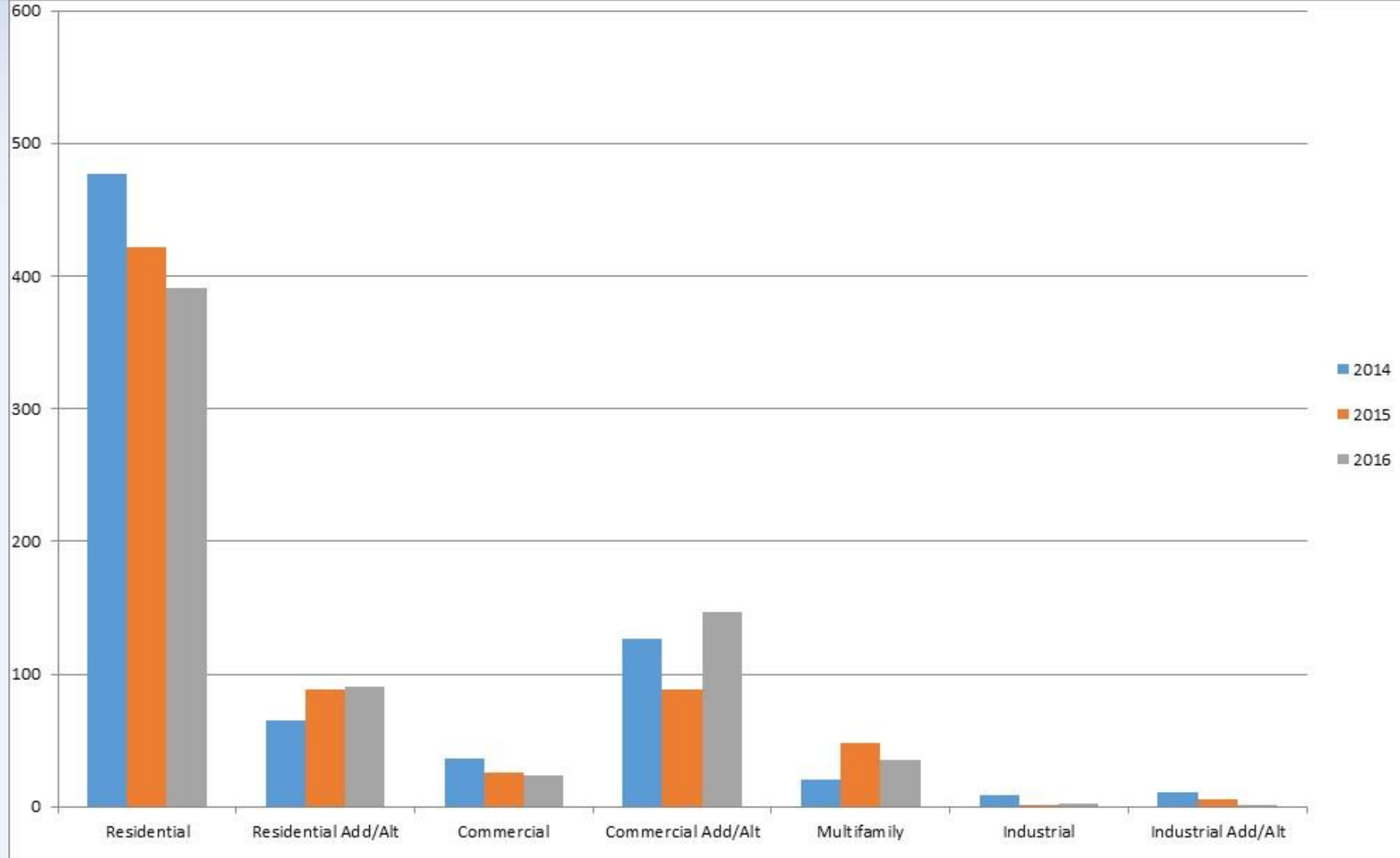
- Plentiful, low cost, undeveloped land
- Excellent infrastructure with low utility rates
- Viable demographics with expendable income
- Supportive municipal government and internal department relationships
- Strong school system, kindergarten through higher education
- Strong partnerships with Chamber, EDC, Schools
- Vibrant presence in the Downtown area
- Safest City; Top Place to Live; Raise a Family and Retire







# BUILDING PERMITS



# SOURCES OF REVENUE

- Planning, Zoning and Plats
- Engineering
- Permits
- Licenses
- Abatements & Liens
- Other



# CLOSING REMARKS

- Period of substantial growth
- No downturn in near future
- Focus on customer service
- Goal to make Broken Arrow the most desirable place to build, work and reside
- Collaboration with other communities
- Utilize all our “Tools”; Find ways to help
- Focus on updating the Comprehensive Plan and Zoning Maps

Great day to be in BA!



