

**SOLID WASTE & RECYCLING MONTHLY REPORT
JULY 2024**

Average times for route completion are as follows – KPI <5:00pm

Month	Jun 23	July 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Trash routes	5:28pm	6:26pm	6:28pm	5:54pm	5:49pm	5:50pm	5:26pm	5:04pm	5:40pm	6:20pm	6:07pm	5:35pm	5:41pm	5:19pm			
Recycle Routes	5:02pm	5:38pm	5:38pm	5:23pm	5:19pm	5:35pm	5:16pm	5:00pm	5:13pm	5:10pm	5:22pm	4:39pm	5:16pm	4:54pm			

Total Tons – KPI Increase Diversion tonnage to 25% of wastes generated

Month	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Trash Tons	3761.01	3201.02	3350.21	2569.36	2774.42	3281.97	2682.89	2854.26	2525.79	2996.45	3362.27	3603.35	2889.29	3411.03			
Recycle Tons	363.44	495.73	426.67	359.07	407.64	421.33	424.52	303.16	404.35	393.97	440.04	535.04	408.81	496.46			

Service Statistics - Routes

Missed Pickups - KPI Less than 50

Month	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May 24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Total Missed	277	192	135	112	139	94	86	87	60	61	71	63	74	88			

Average Stops per Month – KPI Average of 800+

Month	Jun 23	Jul 23	Au 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Average	1088	1113	1012	915	932	940	921	900	886	884	904	1081	1155	832			

Total Stops Serviced per Month – KPI 300k+ to include recycling (Including Green Waste)

Month	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Average	450526	435030	441394	277204	317752	308166	294871	289167	301143	300404	341737	408667	411206	363781			

Service Statistics - Carts

Cart Issues – KPI Service customer need with 48 hours of calls

Month	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Trash Cart Delivery	195	99	95	24	41	70	77	101	74	84	93	120	105	119			
Trash Cart Return	18	12	6	12	13	17	12	8	12	9	17	8	15	20			
Recycle Cart Delivery	137	98	82	28	16	71	76	67	89	72	65	95	100	119			
Recycle Cart Return	17	19	6	16	12	16	5	12	8	13	23	13	7	19			

Repairs – KPI reduce damage due to operator

Type	Jun 23	July 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24	Apr 24	May24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Wheel	30	37	46	31	22	20	15	34	46	15	35	30	31	42			
Lids	3	5	2	1	2	3	0	4	2	2	5	1	1	2			
Axel	0	5	11	0	0	0	0	1	1	0	1	7	0	3			
Bar	6	4	9	20	3	6	3	6	1	0	21	12	2	18			

NEW PROGRAM – Free Dump Voucher

Type								Jan 24	Feb 24	Mar 24	Apr 24	May24	Jun 24	Jul 24	Aug 24	Sep 24	Oct 24
Voucher Supplied								17	39	87	97	91	91	80			
Voucher Used								11	24	76	81	85	85	70			